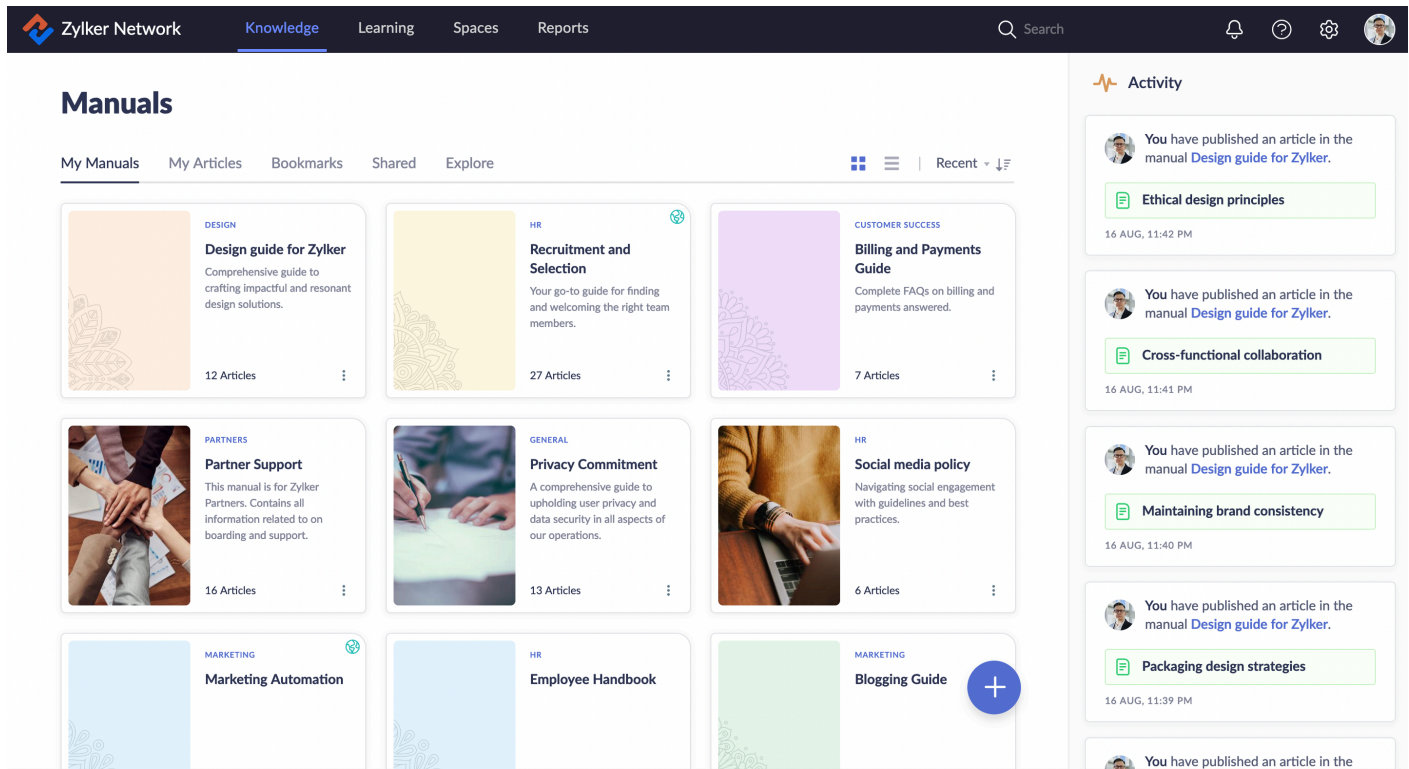


Using Zoho Learn as a knowledge base

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Build and manage a centralized knowledge base for your organization using Zoho Learn. You can get started with the following steps to create and share knowledge resources effectively:



The screenshot displays the Zoho Learn interface for 'Zyker Network'. The top navigation bar includes 'Knowledge', 'Learning', 'Spaces', and 'Reports'. The main content area is titled 'Manuals' and features a grid of manual cards. Each card includes a category, title, description, and article count. The activity feed on the right shows recent actions, such as publishing articles in the 'Design guide for Zyker' manual.

Category	Manual Title	Description	Articles
DESIGN	Design guide for Zyker	Comprehensive guide to crafting impactful and resonant design solutions.	12 Articles
HR	Recruitment and Selection	Your go-to guide for finding and welcoming the right team members.	27 Articles
CUSTOMER SUCCESS	Billing and Payments Guide	Complete FAQs on billing and payments answered.	7 Articles
PARTNERS	Partner Support	This manual is for Zyker Partners. Contains all information related to onboarding and support.	16 Articles
GENERAL	Privacy Commitment	A comprehensive guide to upholding user privacy and data security in all aspects of our operations.	13 Articles
HR	Social media policy	Navigating social engagement with guidelines and best practices.	6 Articles
MARKETING	Marketing Automation		
HR	Employee Handbook		
MARKETING	Blogging Guide		

Create and organize knowledge

Create a centralized knowledge repository to retain the knowledge in your organization. Build spaces to access knowledge from a common location. Create knowledge using articles and organize them in a structured hierarchy using manuals.

Share knowledge resources

Publish the articles and share your manuals with individual users or spaces in your hub. Assign admin, contributor, or reader privileges based on the needs of the users. Enable external sharing for your manuals to allow external or public users to access the manuals in your hub securely. To know more about sharing in Zoho Learn, visit [Sharing a manual](#).

Collaborate with other users

Add multiple contributors to your manuals and co-edit the same version of your articles using Zoho Learn's collaborative editor. Add comments in the editor to make improvements to the content before publishing. Provide feedback and participate in discussions using article upvotes, comments, replies, and @mentions.