

Adjust Location / Update Coordinates - Mobile

Adjust Location helps you easily change the address info of a record by choosing the correct address on the map and updating the location in Zoho CRM.

Note: Address coordinates based field mapping is necessary to use this feature. Dual integration with coordinates and address can be done in the backend.

Adjusting Location or Updating Coordinates

1. Tap the record whose location coordinates you want to update.

1	13:57 🤉 📼	
	Steele Steele Steele Steele Steele St	+
15 tro,	E 40th Ave	
E 37th	h Ave	
+	1-20	7
3ruc	🖀 Leads 🔻 All Leads 🔹	4
	₽ Sear me	1
art	Susan Anderson Leep Corp. • Not Contacted	1.
	Scott Watson Leep Corp. • Not Contacted	
1	Kevin Hall Phillips Corp • Contacted	1
Ź	Richard Wilson Martinez Corp • Lost Lead	
1	Ema Richardson Leep Corp • Lost Lead	
		9

2. Tap the three dot menu for more options



3. Tap Adjust Location



- 4. Choose the location on the map
- 5. Tap confirm



How to Adjust location for a Non-mappable record

- 1. Open the record detail view
- 2. Tap the Adjust Location under the Action

Consequences of the second sec
▲ Non-mappable record
Reason Empty address fields
Action 🖉 2 Adjust Location
Williams Owner 10:00 AM - 11:00 AM (1 hr)
Modified Time 10:00 AM - 11:00 PM (1 hr)
Created Time Thu, 2 Mar 2023 at 10:00 AM
h∡ Email Opt Out false Cli
Show more
ins O C C Q C

3. Choose the location from map and tap confirm.

Restricting Adjust Location to use only GPS current location

This will ensure the field user can only use their current location and not pick any location on map for updating a record's address location.

① This option can be enabled from the backend. Contact <u>support@routeiq.com</u>

Only if the GPS permission is enabled the "Confirm" option will be enabled. Current location and existing record address location pins will be shown on the map.



https://help.zoho.com/portal/en/kb/routeiq/user-guide/mobile/map-visualization/articles/update-coordinate