Zoho Corporation

How to authenticate my sender domain

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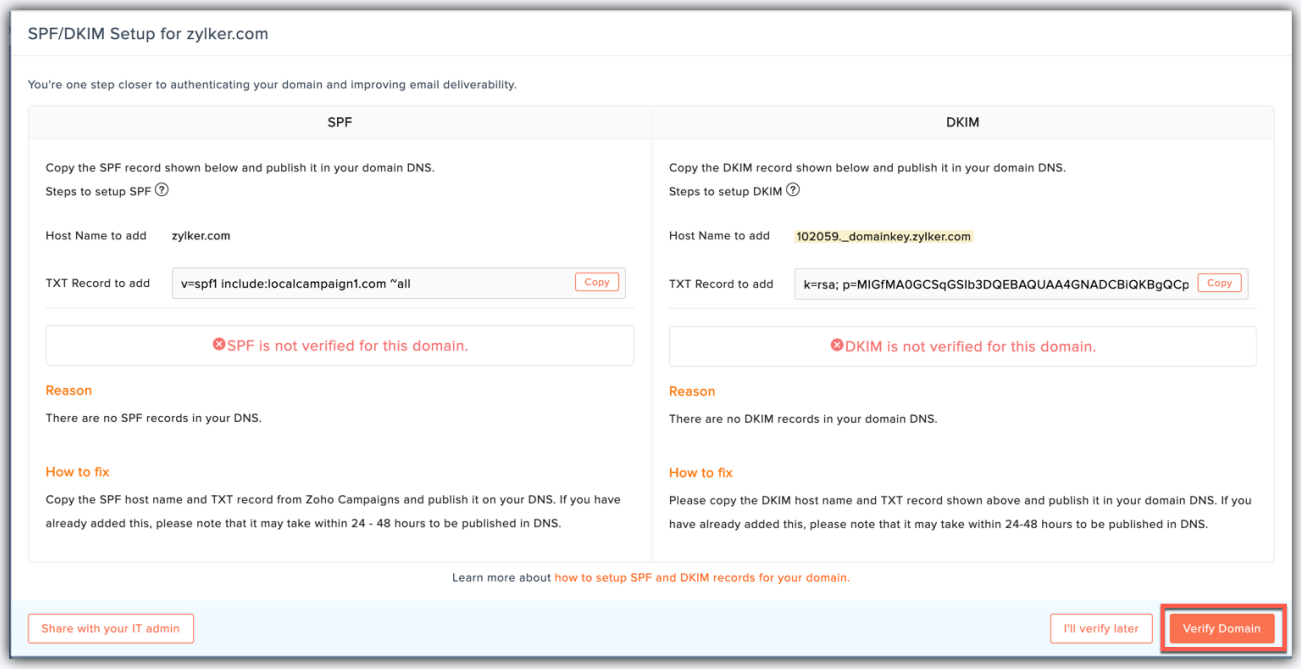

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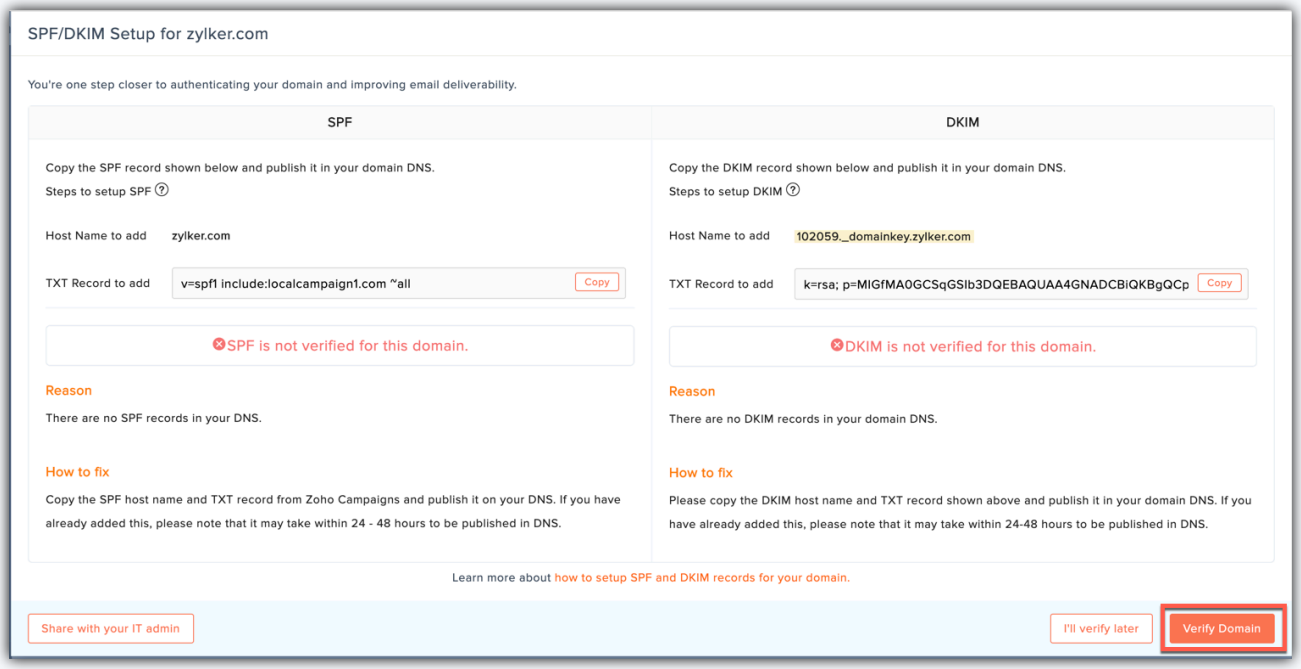
  - 

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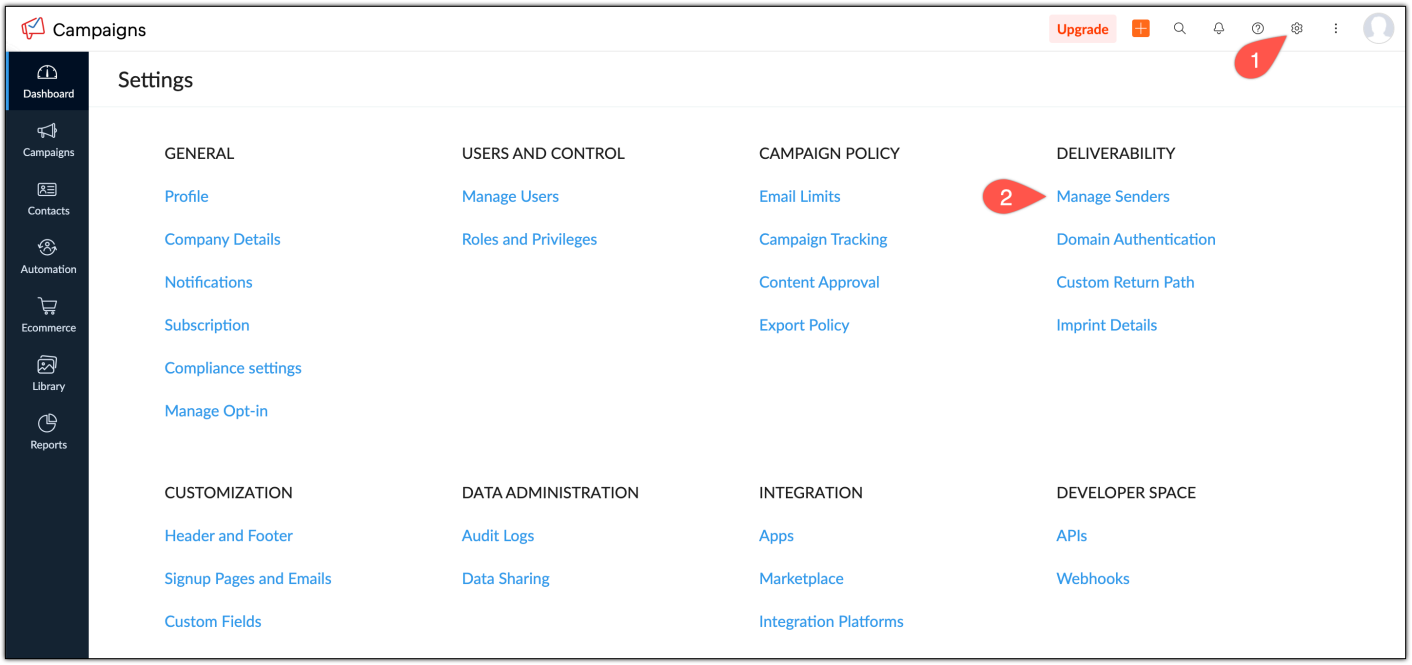
At Zoho Campaigns, we strongly urge you to authenticate your domain by implementing SPF and DKIM. To successfully authenticate your sender domain, you need to set up your SPF and DKIM TXT records. Authenticating your sender domain is a simple process that involves four easy steps.

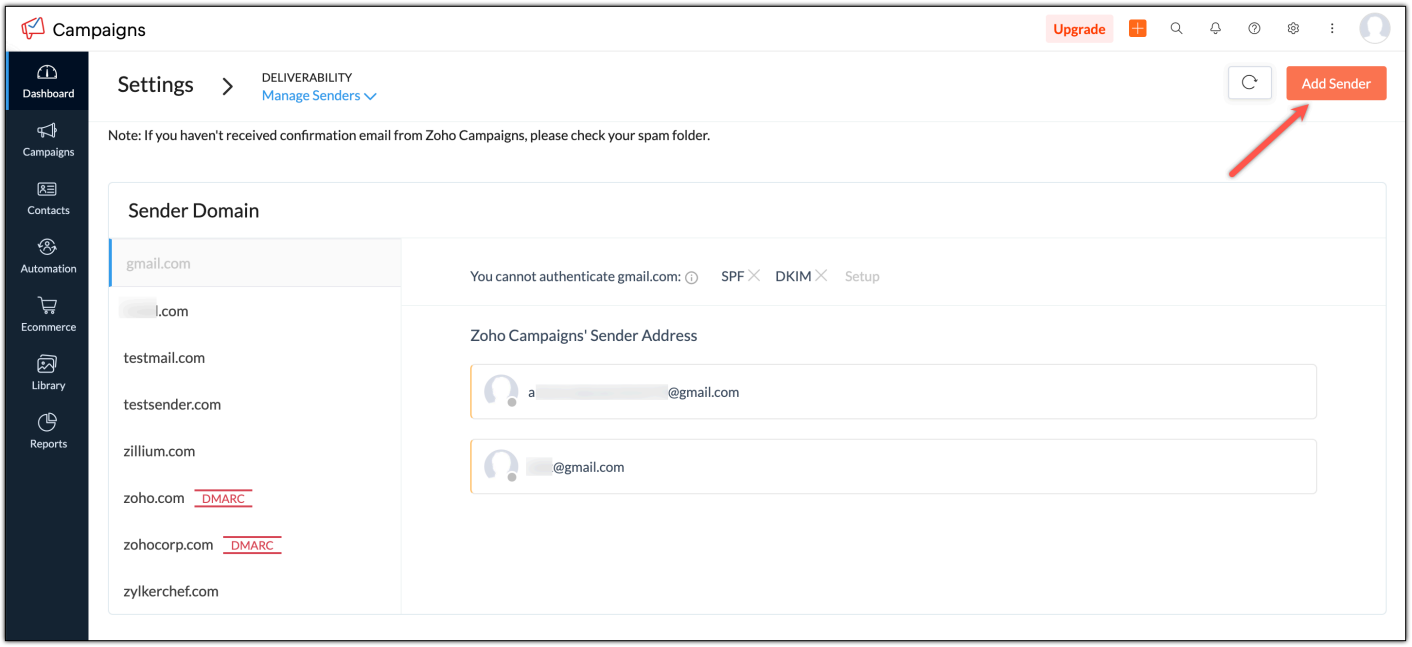
1. Add your sender domain.
2. Copy the SPF and DKIM TXT records from your Zoho Campaigns account.
3. Add the SPF and DKIM TXT records to the DNS server.
4. Verify your domain in your Zoho Campaigns account after adding the SPF and DKIM TXT records to the DNS server.

Add your sender domain

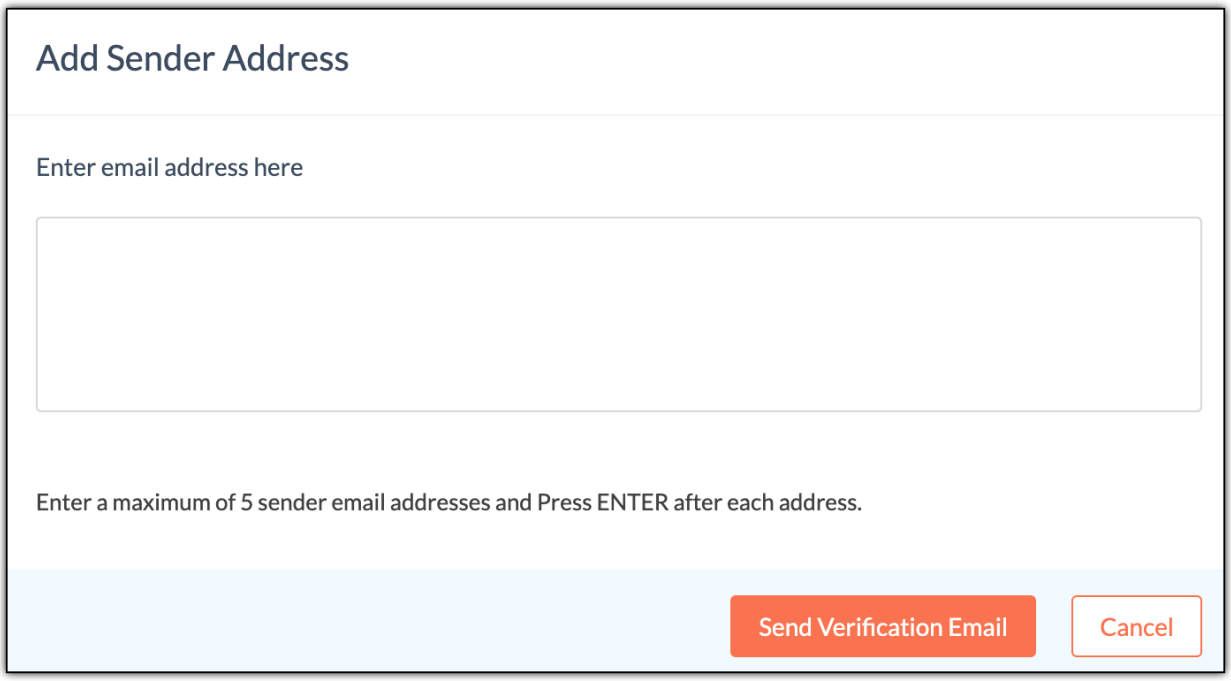
1. Log in to your Zoho Campaigns account.
2. From the navigation toolbar, choose **Settings**.
3. Select **Manage Senders** under Deliverability.



4. Click the **Add Sender** button on the top-right corner of the screen.



5. You can enter up to 5 sender email addresses if you want.



6. Click the **Send Verification Email** button to receive verification emails at the email address you have provided.
7. To verify your email addresses, log in to your email client and open the verification email sent by Zoho Campaigns.
8. Click the **Verify your email address** button in the email to complete the verification process.
9. Once verified, you will find your sender address (Example: patricia.b@zylker.com) listed under the Sender Address tab and the domain (zylker.com) listed under the Domain Authentication tab.

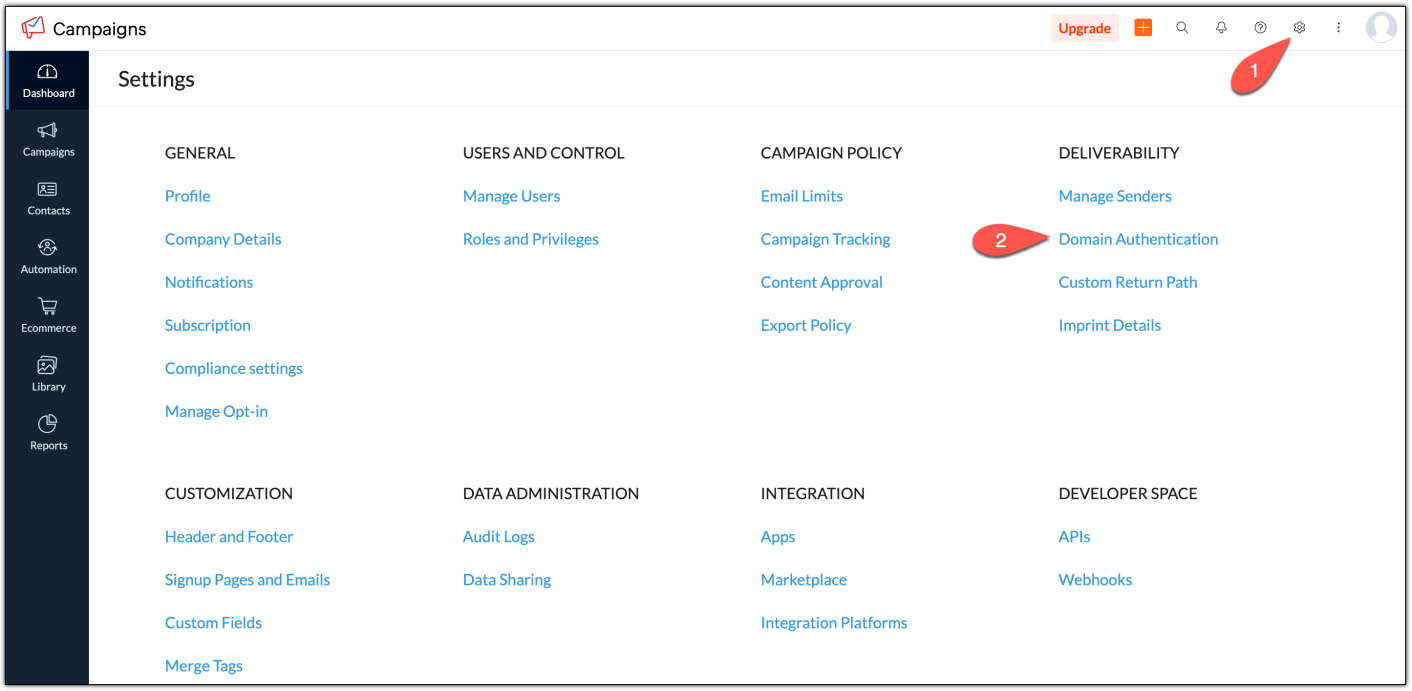
Note: If you have not received the verification email, please check all the folders/filters in your email client. If you still don't find them, please contact support@zohocampaigns.com.

Copy SPF and DKIM record values from Zoho Campaigns

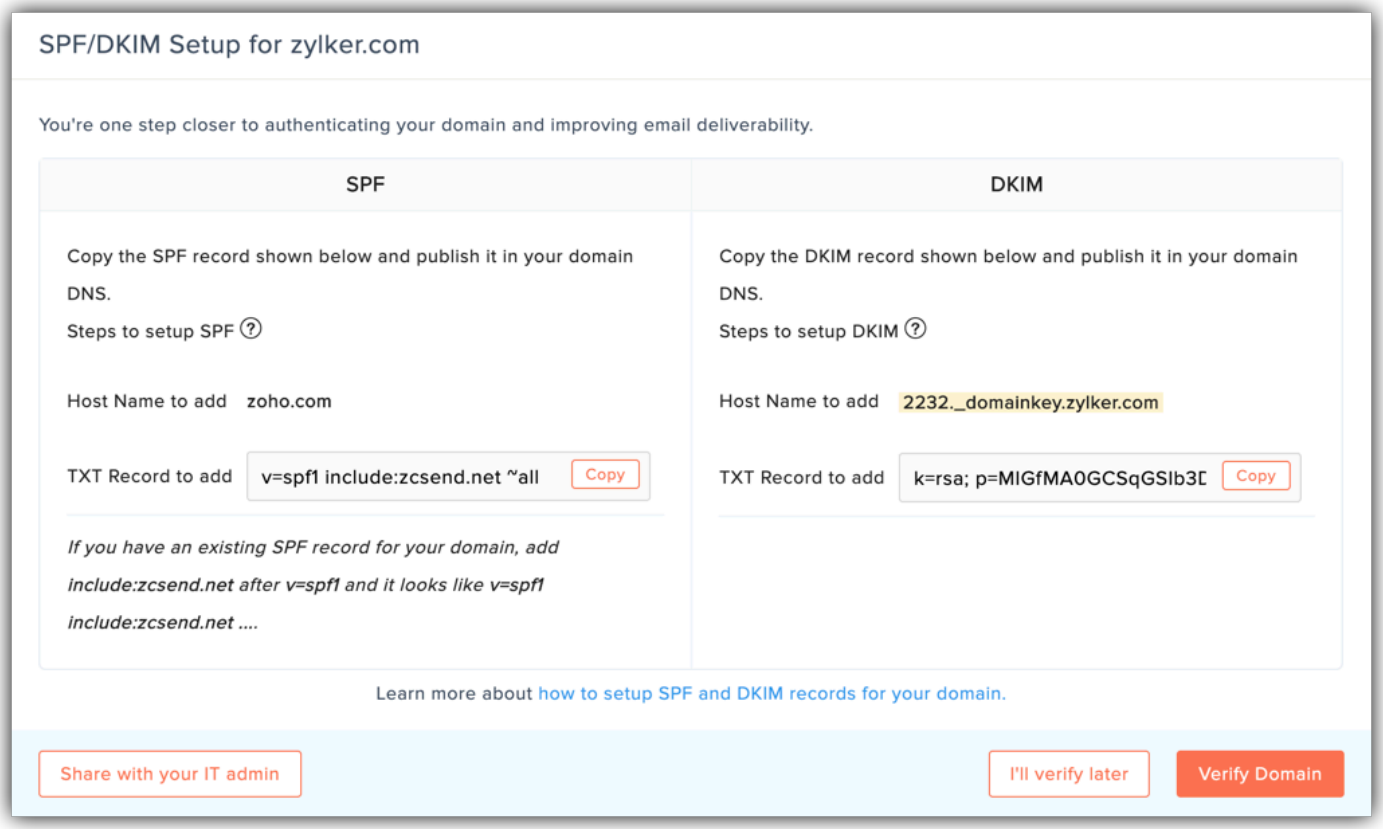
Only the organization's admin has the privilege to access domain authentication settings. You can contact your organization's admin and ask them to help you authenticate your sender domain.

1. From the navigation toolbar, choose **Settings**.

2. Select **Domain Authentication** under Deliverability.



3. Click **Setup** on the extreme right of the row.
4. On the Setup page, click the **Copy** button next to the text record.



After copying the SPF and DKIM record values, you can go to your domain hosting website and paste in the copied record values. We've provided the steps of the most popular domain-hosting websites below. However, if you don't find your website in the list, please contact your domain-hosting website's administrator to help you set up the text records. Alternatively, you can also contact your system admin/network admin to configure the TXT records in the DNS settings of your domain.

GoDaddy

To add the SPF record for your domain, follow these steps:

1. Log in to your GoDaddy account and navigate to **Domain Control Center**.
2. Select your domain to access the **Domain Settings** page.
3. Under Additional Settings, select **Manage DNS**.
4. Select **Add** under the records table.
5. Under Type, select **TXT**.
6. Enter the following information:
    - **Type**: Select TXT as the type of record to be added.
    - **Host**: Enter "**@**".
    - **TXT Value**: Paste the SPF TXT record displayed in the **SPF/DKIM Setup** screen.
    - **TTL**: Enter how long the server should take to cache the information.

Example: v=spf1 include:zcsend.net include:sender.zohobooks.com ~all

7. Click **Save.**

Note: A sender domain can have only one SPF TXT record. We recommend not to add a new record if you already have one. If you have an existing SPF TXT record,

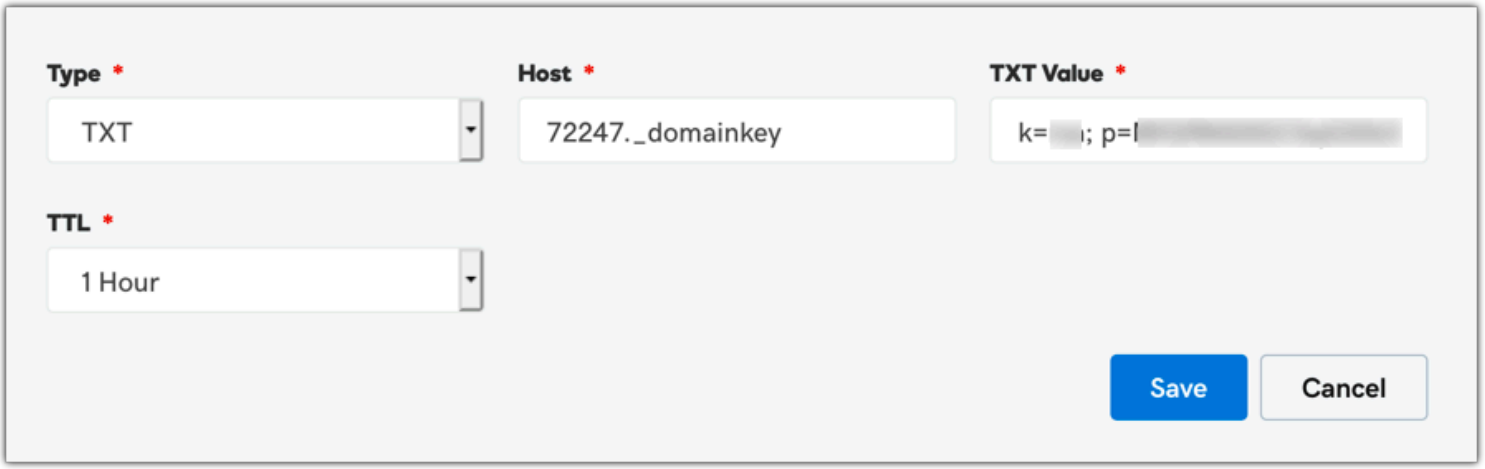
- Locate the record you added and click **Edit**.
- To the existing record details, add "include:zcsend.net" after "**v=spf1**". (Example: v=spf1 include:zcsend.net include:spf.zylker.com ~all)
- Click **Save**.

If you are using Zoho Campaigns from the regions below, add the respective TXT value instead of include:zcsend.net.

- **EU region** - include:eu.zcsend.net
- **India** - include:zcsend.in
- **China** - include:zcsend.net.cn

To add the DKIM record for your domain, follow these steps:

1. Log in to your GoDaddy account and navigate to **Domain Control Center**.
2. Select your domain to access the **Domain Settings** page.
3. Under Additional Settings, select **Manage DNS**.
4. Select **Add** under the records table.
5. Under Type, select **TXT**.
6. Enter the following information:
    - **Type**: Select TXT as the type of record to be added.
    - **Host**: Enter the DKIM host name displayed in the SPF/DKIM Setup screen. (Example:"2232._domainkey")
    - **TXT Value**: Paste the DKIM TXT record displayed in the SPF/DKIM Setup screen of your Zoho Campaigns account.
    - **TTL**: Enter how long the server should take to cache the information.
7. Click **Save**.



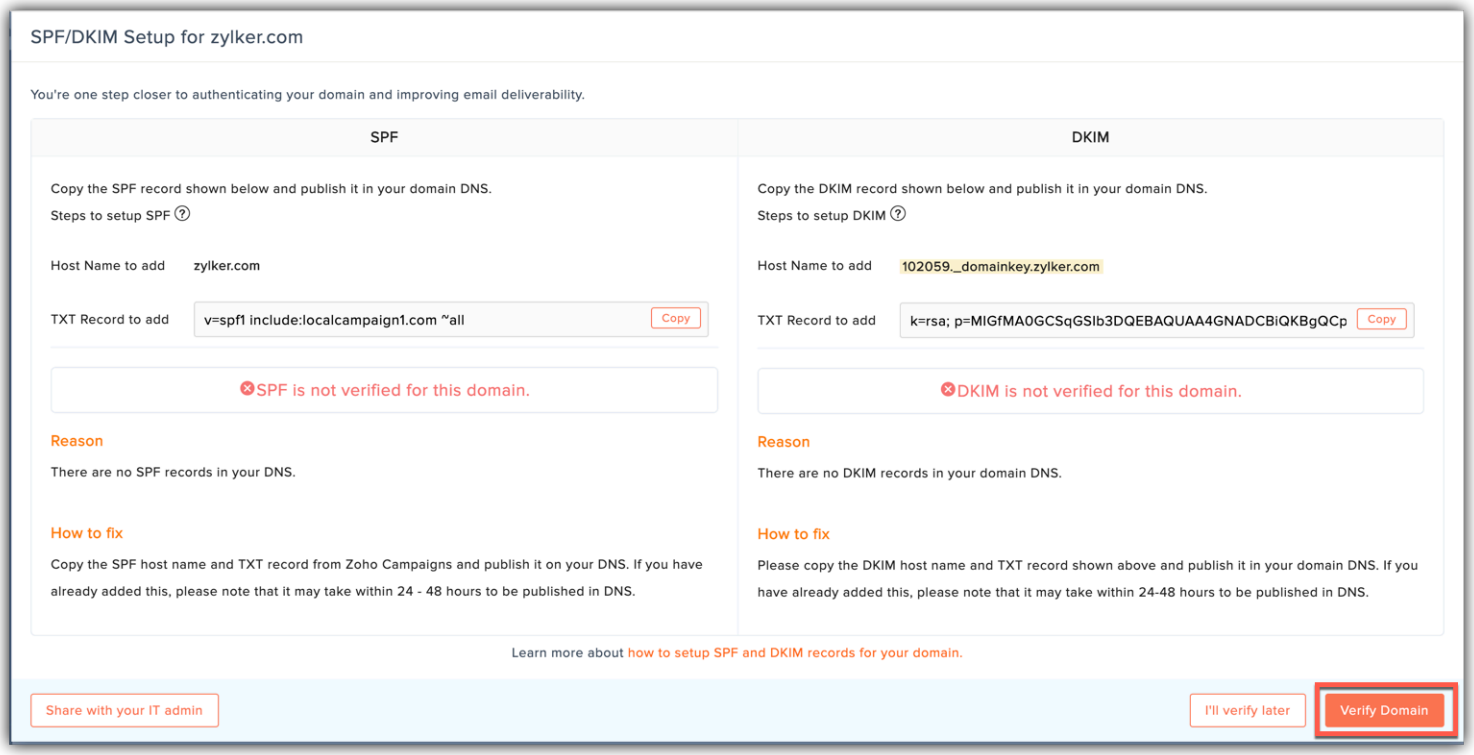
Note:

- If your DNS has already mentioned the domain name, enter the domain key alone in the **Host Name** field.
- If your sub domain is mail.zylker.com, the domain key should be "2232._domainkey.mail"

Verify the sender domain

After the SPF and DKIM records for your domain have been added to the DNS servers, follow these steps to verify your domain:

1. From the navigation toolbar, choose **Settings** and select **Domain Authentication**.
2. Click the **Setup** button on the far right corner of your domain.
3. Click **Verify Domain**.
4. If the records are not published in the DNS, you can check the reason and how to fix it on the same screen.



Note: Click here to learn more about managing your DNS record resource in your GoDaddy account.

HostGator

To add the SPF record for your domain in HostGator, follow these steps:

1. Log in to your HostGator account.
2. Navigate to the control panel and search for your domain name.
3. From the navigation toolbar, choose **Manage Orders** and click **List/Search Orders**.
4. Click on your domain from the list displayed.
5. Under the DNS Management section, click the **Manage DNS** link.
6. First click the **TXT Records** button to add the SPF record and then click the **Add TXT Record** button below it.
7. Enter the following information:
    - **Host Name**: Enter "@"
    - **Value**: Paste the SPF TXT record displayed in the SPF/DKIM Setup screen.
    - **TTL**: Enter how long the server should take to cache the information. The ideal TTL is 86400 (1 day). It can not be set to less than 14400 (4 hours).
8. Click **Add Record.**

Example: v=spf1 include:zcsend.net include:sender.zohobooks.com ~all

Note: A sender domain can have only one SPF TXT record. We recommend not to add a new record if you already have one. If you have an existing SPF TXT record,

- Locate the record you added and click the **Modify Record** button.
- To the existing record details, add your sender domain after "**v=spf1**". (Example: include:zcsend.net)
- Click **Modify Record**.

If you are using Zoho Campaigns from the regions below, add the respective TXT value instead of "include:zcsend.net".

- EU region - include:eu.zcsend.net
- India - include:zcsend.in
- China - include:zcsend.net.cn

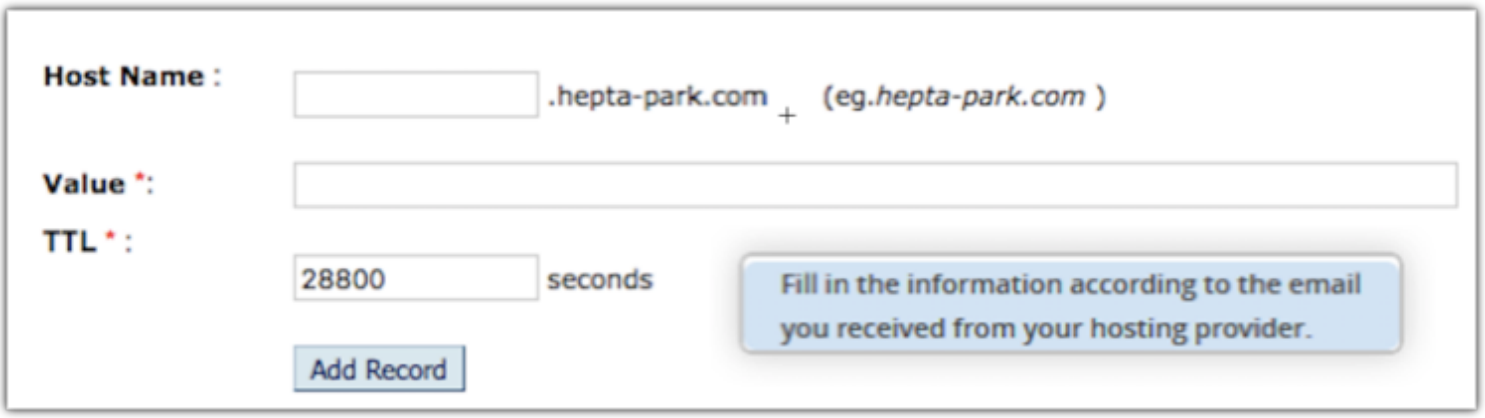
Click here to learn more about managing your DNS record resource in your HostGator account.

To add the DKIM record for your domain in HostGator, follow these steps:

1. Log in to your HostGator account.
2. From the Navigation toolbar, choose **Manage Orders** and click **List/Search Orders**.
3. Click on your domain from the list displayed.
4. Under the DNS Management section, click **Manage DNS**.
5. First click the **TXT Records** button to add the DKIM TXT record and then click the **Add TXT Record** button displayed below it.
6. Enter the following information:
    - **Host Name**: Enter the DKIM host name displayed in the SPF/DKIM Setup screen. (Example: 2232._domainkey)
    - **Value**: Paste the DKIM TXT record displayed on the SPF/DKIM Setup screen of your Zoho Campaigns account.
    - **TTL**: Enter how long the server should take to cache the information. The ideal TTL is 86400 (1 day). It can't be set to less than 14400 (4 hours).
7. Click **Add Record**.

Note:

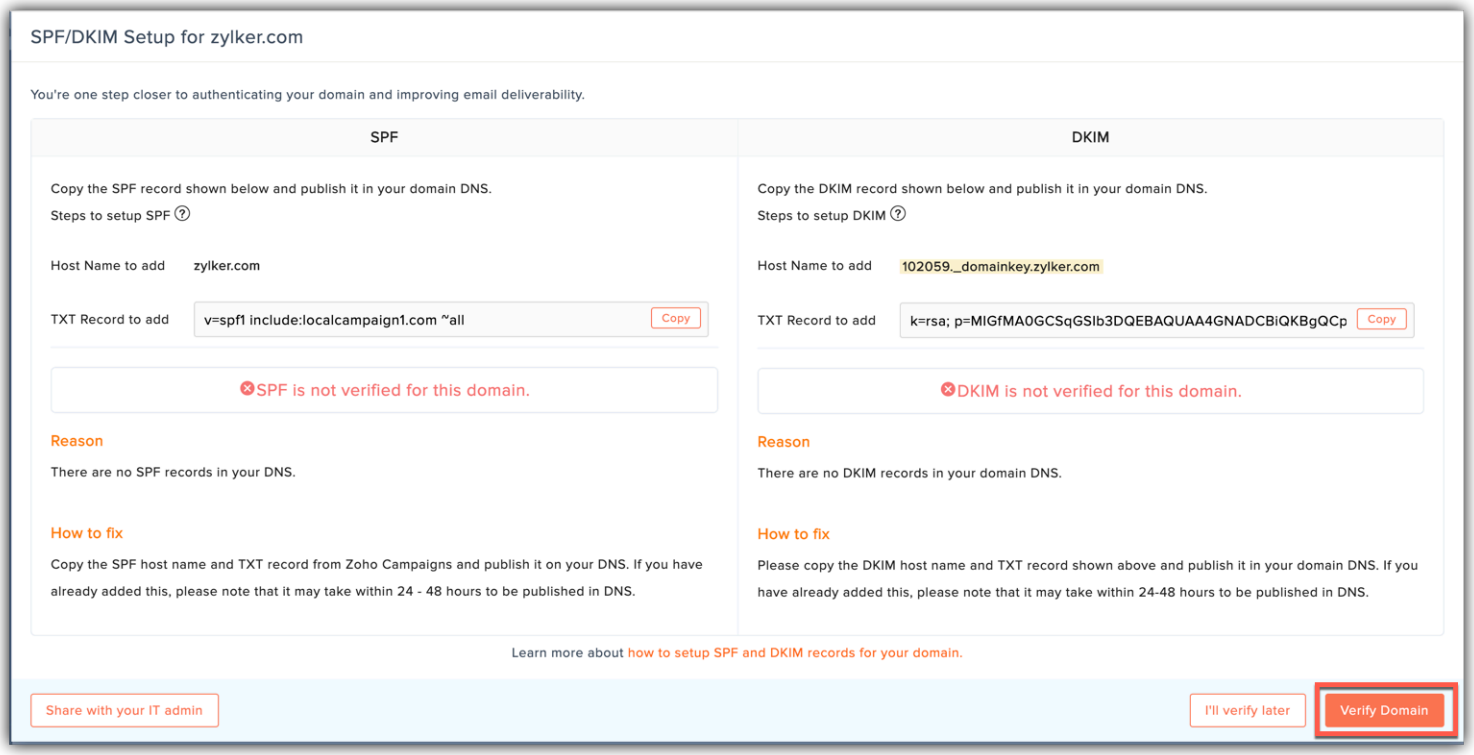
- If your DNS has already mentioned the domain name, enter the domain key alone in the **Host Name** field.
- If your sub domain is mail.zylker.com, the domain key should be "2232._domainkey.mail"



Verify the sender domain

After the SPF and DKIM records for your domain have been added to the DNS servers, follow these steps to verify your domain:

1. From the navigation toolbar, choose **Settings** and select **Domain Authentication**.
2. Click the **Setup** button on the far-right corner of your domain.
3. Click **Verify Domain**.
4. If the records are not published in the DNS, you can check the reason and how to fix it on the same screen.

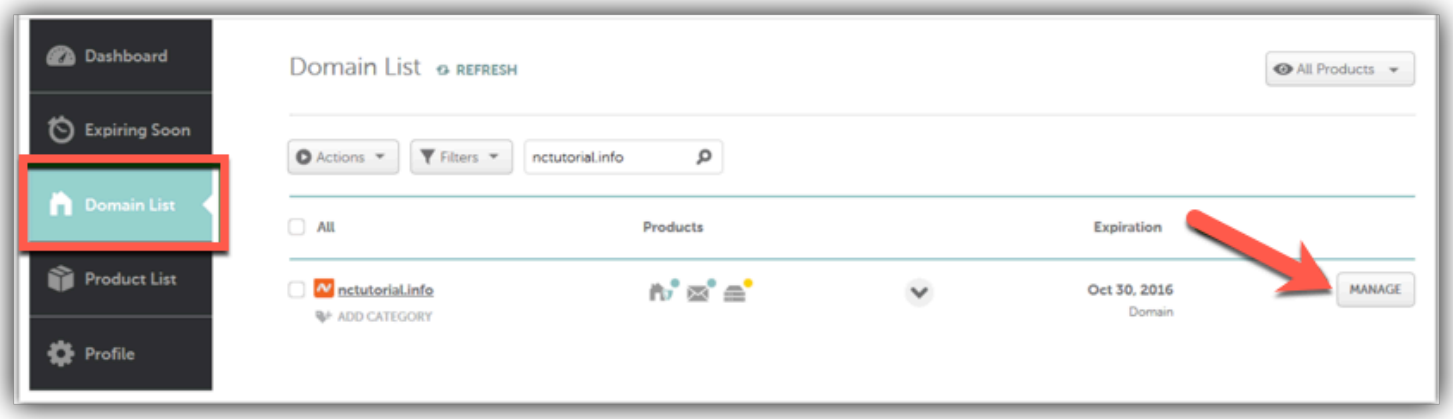


Namecheap

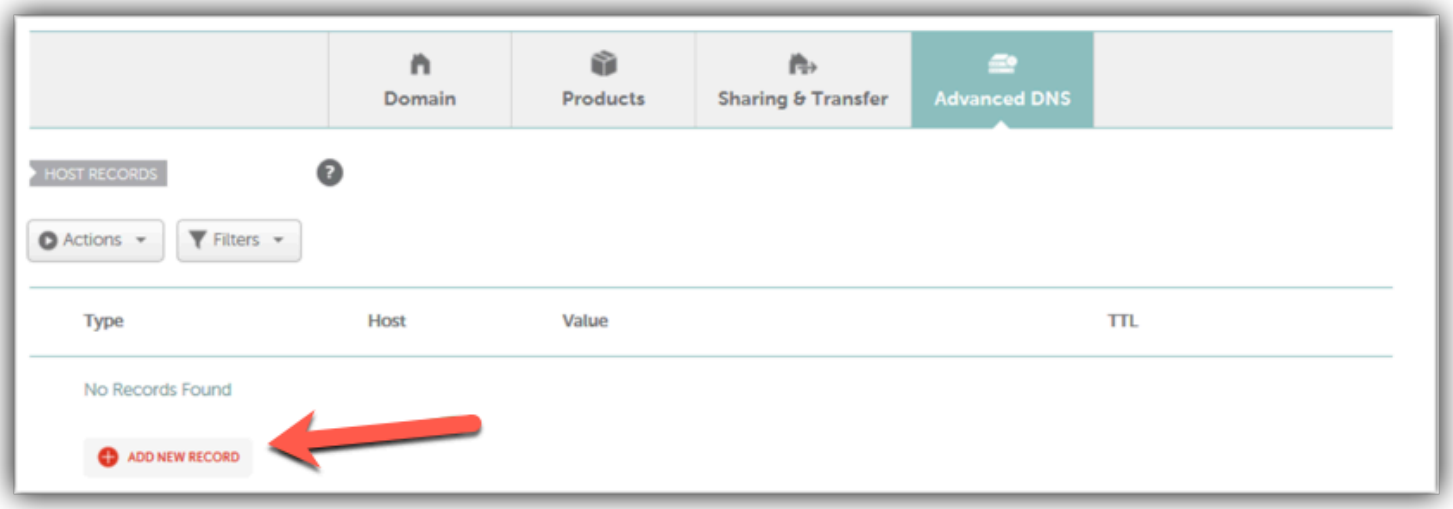
To add the SPF record for your domain, follow these steps:

1. Log in to your Namecheap account.

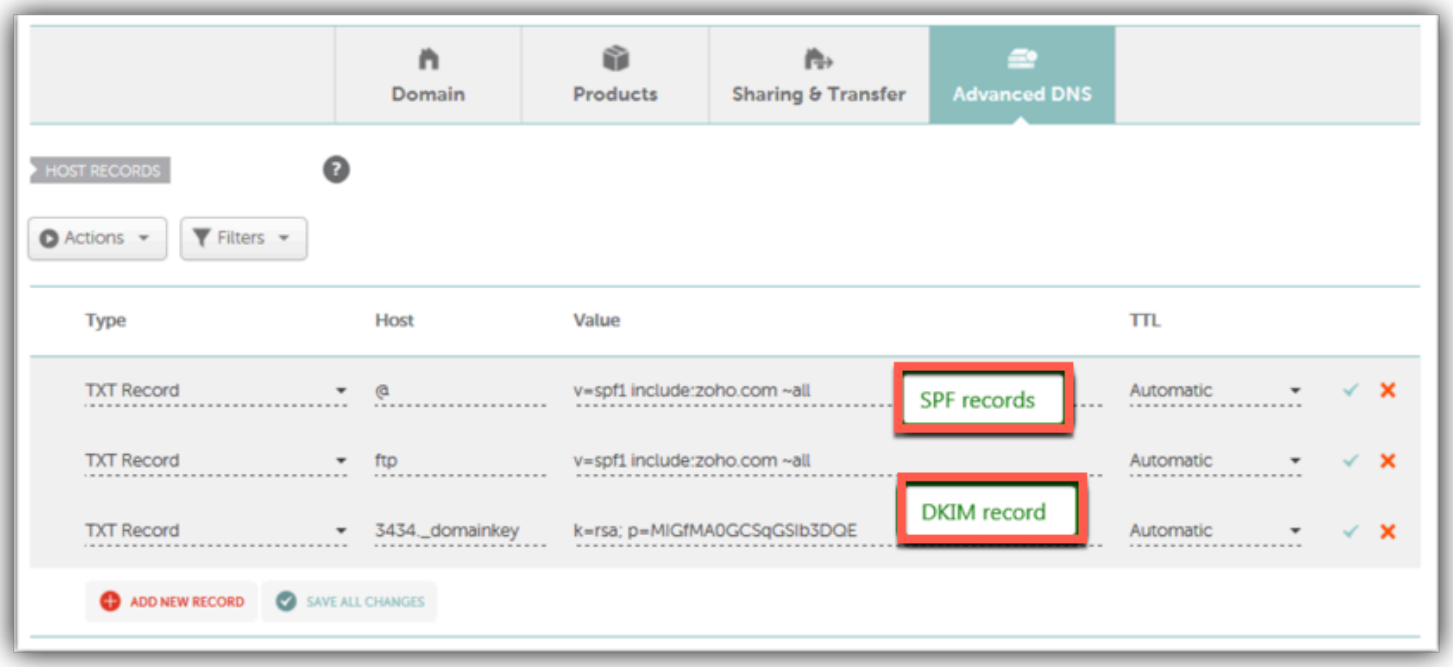
2. Click **Domain List** on the left pane.
3. Click the **Manage** button next to your domain.



4. Under the Advanced DNS tab, click the **Add New Record** button.



5. Enter the SPF and DKIM TXT records provided by Zoho Campaigns.



- **Type**: Select TXT as the type of record you want to add.

- **Host**: Enter"**@**".
- **Value:** Paste the SPF TXT record displayed on the **SPF/DKIM Setup** screen.
- **TTL**: Enter how long the server should take to cache the information.

6. Click the **Save all changes** button.

Example: v=spf1 include:zcsend.net include:sender.zohobooks.com~ all

Note: A sender domain can have only one SPF TXT record. We recommend not to add a new record if you already have one. If you have an existing SPF TXT record,

- Locate the record you added and click the **Edit** icon.
- To the existing record details, add "include:zcsend.net" after "**v=spf1**". (Example: v=spf1 include:zcsend.net include:spf.zylker.com ~all)
- Click **Update**.

If you are using Zoho Campaigns from the regions below, add the respective TXT value instead of include:zcsend.net.

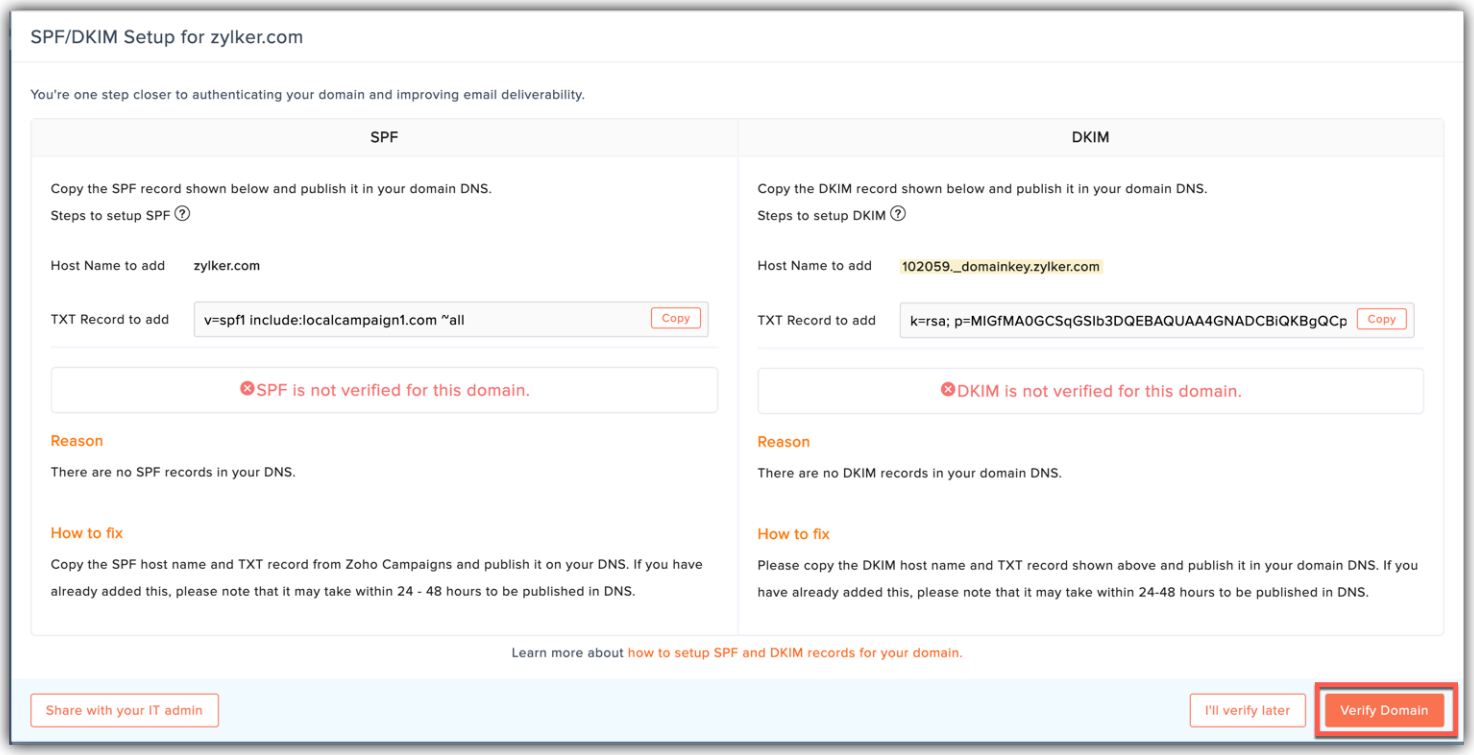
- EU region - include:eu.zcsend.net
- India - include:zcsend.in
- China - include:zcsend.net.cn

Note: Click here to learn more about managing your DNS record resource in your Name account.

Verify the sender domain

After the SPF and DKIM records for your domain have been added to the DNS servers, follow these steps to verify your domain:

1. From the navigation toolbar, choose **Settings** and select **Domain Authentication**.
2. Click the **Setup** button on the far-right corner of your domain.
3. Click **Verify Domain**.
4. If the records are not published in the DNS, you can check the reason and how to fix it on the same screen.



BlueHost

To add the SPF TXT record for your domain, follow these steps:

1. Log in to your BlueHost account.
2. Go to the **Domains** menu at the top and click the **Zone Editor** submenu.
3. Select your domain name from the drop-down.
4. To add a new SPF record, enter this information under **Add DNS Record** at the top of the **Zone Editor**:
    - **Type**: TXT
    - **Name**: Enter the domain name
    - **TXT** : Paste the SPF TXT record displayed in the SPF/DKIM Setup screen
    - **TTL**: Enter how long the server should take to cache the information
5. Click **Add Record**

Example: v=spf1 include:zcsend.net include:sender.zohobooks.com~ all

Note: A sender domain can have only one SPF TXT record. We recommend not to add a new record if you already have one. If you have an existing SPF TXT record,

- Locate the record you added and click the **Modify Record** button.
- To the existing record details, add "include:zcsend.net" after "**v=spf1**". (Example: v=spf1 include:zcsend.net include:spf.zylker.com ~all)
- Click **Modify Record.**

If you are using Zoho Campaigns from the regions below, add the respective TXT value instead of include:zcsend.net.

- EU region - include:eu.zcsend.net
- India - include:zcsend.in
- China - include:zcsend.net.cn

To add the DKIM TXT record for your domain, follow these steps:

1. Log in to your BlueHost account.
2. Go to the **Domains** menu at the top and click the **Zone Editor** submenu.
3. Select your domain name from the drop-down.
4. To add a new DKIM record, enter this information under **Add DNS Record** at the top of the **Zone Editor**:
    - **Type**: TXT.
    - **Name**: Enter the DKIM host name displayed in the SPF/DKIM Setup screen. (Example:2232._domainkey)
    - **TXT Value**: Paste the DKIM TXT record displayed on the SPF/DKIM Setup screen of your Zoho Campaigns account.
    - **TTL**: Enter how long the server should take to cache the information
5. Click **Add Record.**

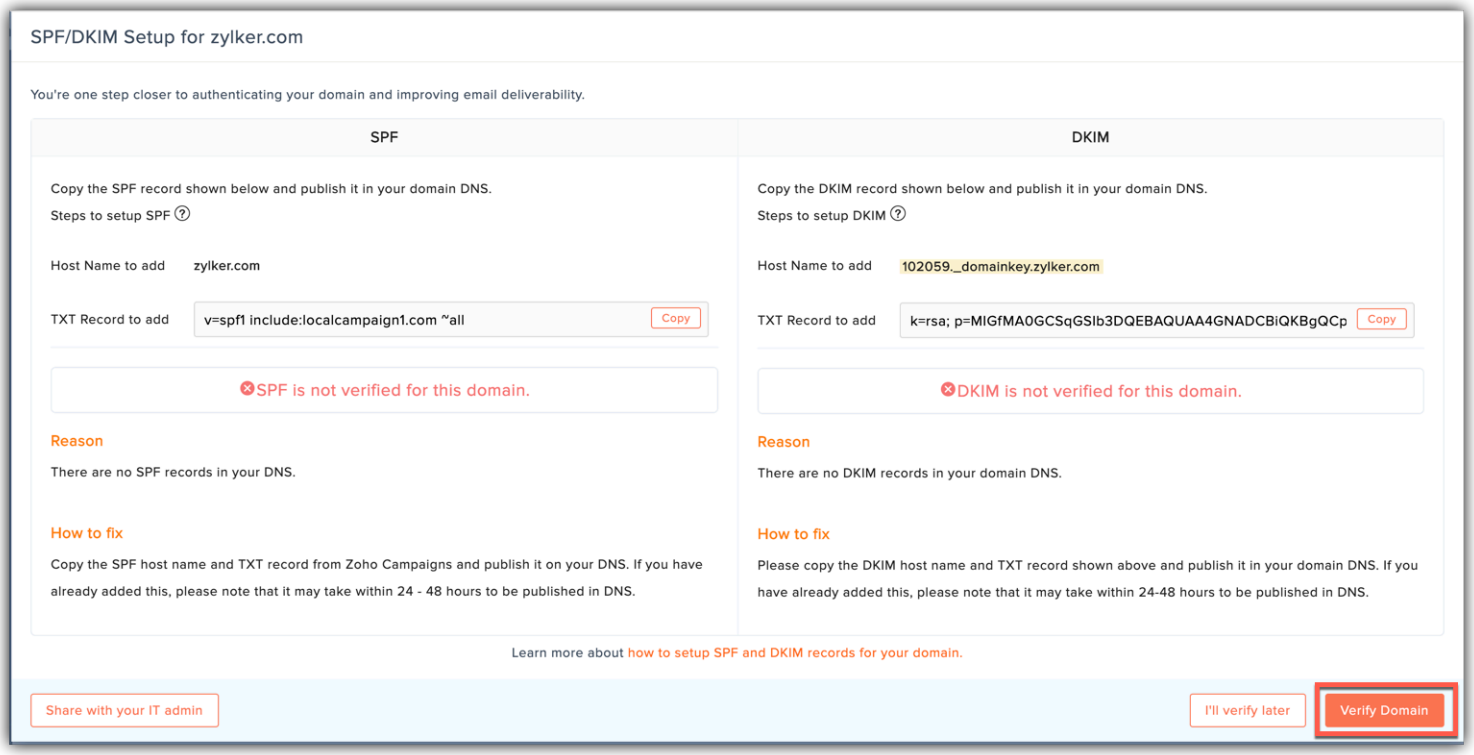
Note:

- If your DNS has already mentioned the domain name, enter the domain key alone in the Host Name field.
- If your sub domain is mail.zylker.com, the domain key should be "2232._domainkey.mail"
- Click here to learn more about managing your DNS record resource in your Bluehost account.

Verify the sender domain

After the SPF and DKIM records for your domain have been added to the DNS servers, follow these steps to verify your domain:

1. From the navigation toolbar, choose **Settings** and select **Domain Authentication**.
2. Click the **Setup** button on the far-right corner of your domain.
3. Click **Verify Domain**.
4. If the records are not published in the DNS, you can check the reason and how to fix it on the same screen.



Network Solutions

To add the SPF TXT record for your domain, follow these steps:

1. Log in to your Network Solutions account.
2. Click **Manage Account** on the top-right corner of the page.
3. Under My Domain Names, click the **Edit DNS** link.
4. From the list of domains displayed, select the domain for which you want to add the record and click the **Edit DNS** button.
5. Under the Advanced DNS Manager section, click the **Manage Advanced DNS Records** button.
6. Scroll down. Under the Text (Text Records) section, click the **Edit TXT Records** button.
7. Enter the following information:
    - **Host**: Enter the domain name.
    - **TTL**: Enter how long the server should take to cache the information.
    - **Text**: Paste the SPF TXT record displayed in the SPF/DKIM Setup screen.

Example: v=spf1 include:zcsend.net include:sender.zohobooks.com~ all

8. Click **Continue** to confirm.
9. Finally, click **Save Changes**.

Note: A sender domain can have only one SPF TXT record. We recommend not to add a new record if you already have one. If you have an existing SPF TXT record,

- Select the domain and click the **Edit DNS** button.

- Under the Text(Text Record) section, click **Edit TXT Records** button.
- To the existing record details, add "include:zcsend.net" after "**v=spf1**". (Example: v=spf1 include:zcsend.net include:spf.zylker.com ~all)
- Click **Continue** to confirm and click **Save Changes**.

If you are using Zoho Campaigns from the regions below, add the respective TXT value instead of include:zcsend.net.

- EU region - include:eu.zcsend.net
- India - include:zcsend.in
- China - include:zcsend.net.cn

To add a DKIM TXT record for your domain, follow these steps:

1. Log in to your Network Solutions account.
2. Click **Manage Account** on the top-right corner of the page.
3. Under My Domain Names, click **Edit DNS** link.
4. From the list of domains displayed, select the domain for which you want to add the record and click the **Edit DNS** button.
5. Under the Advanced DNS Manager section, click the **Manage Advanced DNS Records** button.
6. Scroll down. Under the Text (Text Records) section, click the **Edit TXT Records** button.
7. Enter the following information:
    - **Host**: Enter the DKIM host name displayed in the **SPF/DKIM Setup** screen. (Example: 2232._domainkey)
    - **TTL**: Enter how long the server should take to cache the information.
    - **Text**: Paste the DKIM TXT record displayed in the **SPF/DKIM Setup** screen of your Zoho Campaigns account.
8. Click **Continue** to confirm.
9. Finally, click **Save Changes.**

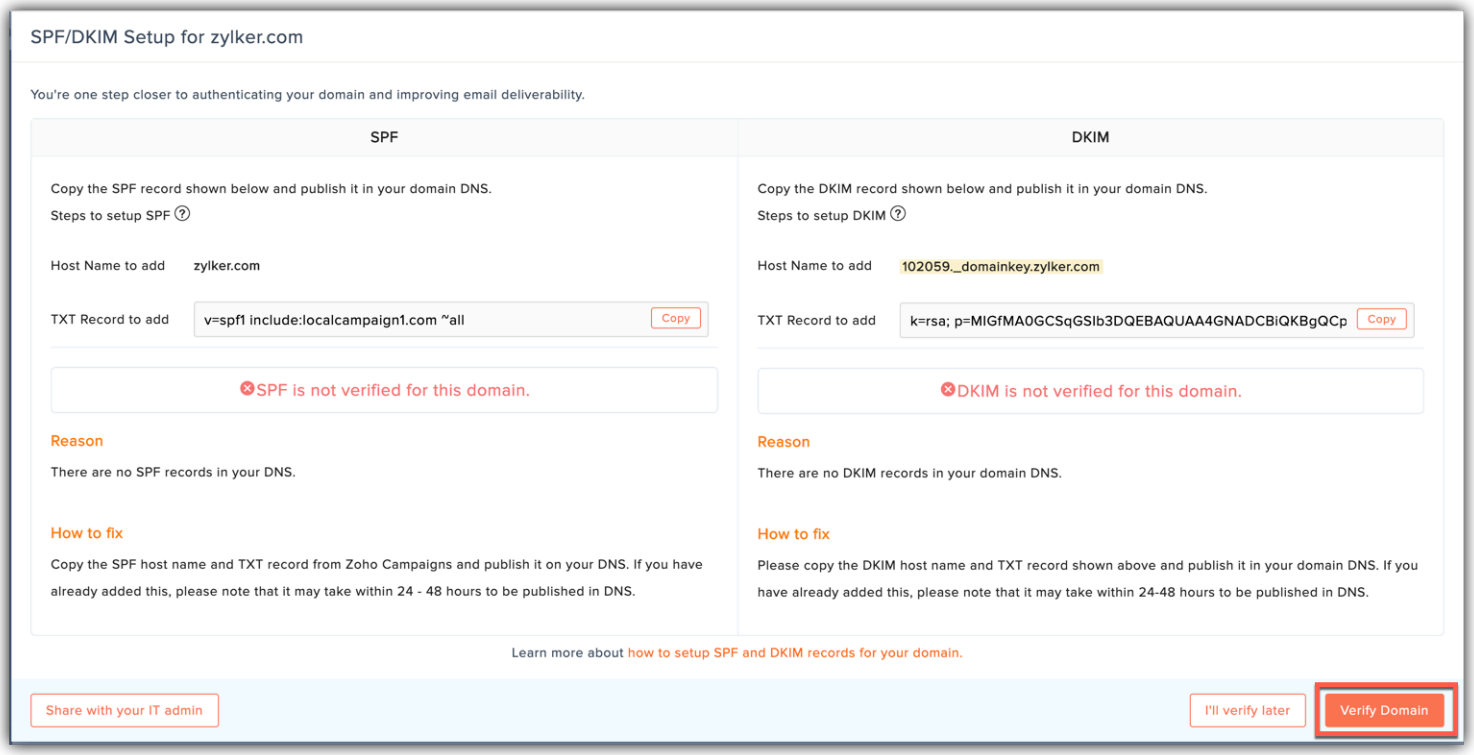
Note:

- If your DNS has already mentioned the domain name, enter the domain key alone in the **Host Name** field.
- If your sub domain is mail.zylker.com, the domain key should be "2232._domainkey.mail"

Verify the sender domain

After the SPF and DKIM records for your domain have been added to the DNS servers, follow these steps to verify your domain:

1. From the navigation toolbar, choose **Settings** and select **Domain Authentication**.
2. Click the **Setup** button on the far-right corner of your domain.
3. Click **Verify Domain**.
4. If the records are not published in the DNS, you can check the reason and how to fix it on the same screen.



Register

To add the SPF TXT record for your domain, follow these steps:

1. Log in to your Register account.
2. Click **Manage Account**.
3. Under Account Dashboard, choose **Domains** and click **Manage**.
4. Locate your domain and click the **Manage** link.
5. Under Advanced Technical Settings, click the **Edit TXT Records** link.
6. Enter the following information:
    - **Host**: Enter @
    - **TXT Record**: Paste the SPF TXT record displayed in the **SPF/DKIM Setup** screen

Example: v=spf1 include:zcsend.net include:sender.zohobooks.com~ all

7. Click the **Continue** button to confirm.

Note: A sender domain can have only one SPF TXT record. We recommend not to add a new record if you already have one. If you have an existing SPF TXT record,

- Select the domain and click the **Manage** link.
- To the existing record details, add "include:zcsend.net" after "**v=spf1**". (Example: v=spf1 include:zcsend.net include:spf.zylker.com ~all)
- Click **Continue** to confirm.

If you are using Zoho Campaigns from the regions below, add the respective TXT value instead of "include:zcsend.net".

- EU region - include:eu.zcsend.net
- India - include:zcsend.in
- China - include:zcsend.net.cn

To add the DKIM TXT record for your domain, follow these steps:

1. Log in to your Register account.
2. Click **Manage Account**.
3. Under Account Dashboard, choose **Domains** and click **Manage**.
4. Locate your domain and click the **Manage** link.
5. Under Advanced Technical Settings, click the **Edit TXT Records** link.
6. Enter the following information:
    - **Host**: Enter the DKIM host name displayed in the **SPF/DKIM Setup** screen. (Example: 2232._domainkey)
    - **TXT Record**: Paste the DKIM TXT record displayed in the **SPF/DKIM Setup** screen of your Zoho Campaigns account.
7. Click the **Continue** button.

Note:

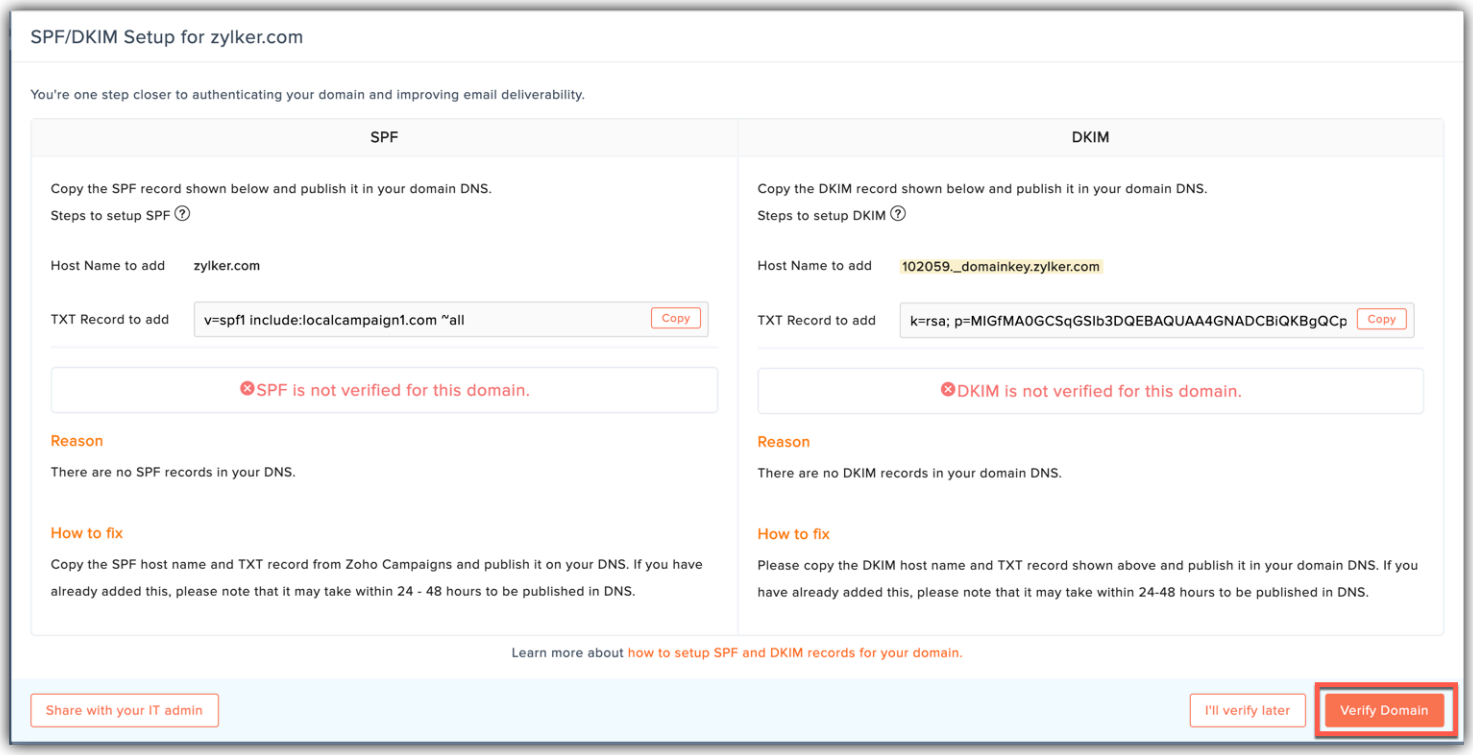
- If your DNS has already mentioned the domain name, enter the domain key alone in the **Host Name** field.
- If your sub domain is mail.zylker.com, the domain key should be "2232._domainkey.mail"

Verify the sender domain

After the SPF and DKIM records for your domain have been added to the DNS servers, follow these steps to verify your domain:

1. From the navigation toolbar, choose **Settings** and select **Domain Authentication**.
2. Click the **Setup** button on the far-right corner of your domain.
3. Click **Verify Domain**.

4. If the records are not published in the DNS, you can check the reason and how to fix it on the same screen.



Eurodns

To add the SPF TXT record for your domain, follow these steps:

1. Log in to your Eurodns account.
2. From the navigation toolbar, go to **Domain Names>Active**.
3. Locate the domain you want to manage and click **Manage**.
4. Under the DNS Zone section, click **Manage Zone**.
5. Click the **New Record** button at the bottom of the page.
6. Enter the following details:
    - **Type**: Select TXT(Text).
    - **TXT**: Paste the SPF TXT record displayed in the **SPF/DKIM Setup** screen.
    - **Host**: Enter "**@**".
    - **TTL**: Enter how long the server should take to cache the information.

Example: v=spf1 include:zcsend.net include:sender.zohobooks.com~ all

7. Click **Save Record**.
8. Finally, click **Save Zone** to confirm.

Note: A sender domain can have only one SPF TXT record. We recommend not to add a new record if you already have one. If you have an existing SPF TXT record,

- Select the domain and click **Manage**.

- Under DNS Zone, click **Manage Zone**.
- Locate the record and click the **Edit** icon.
- To the existing record details, add "include:zcsend.net" after "**v=spf1**". (Example: v=spf1 include:zcsend.net include:spf.zylker.com ~all)
- Click **Save Record** and then click **Save Zone** to confirm.

If you are using Zoho Campaigns from the regions below, add the respective TXT value instead of "include:zcsend.net".

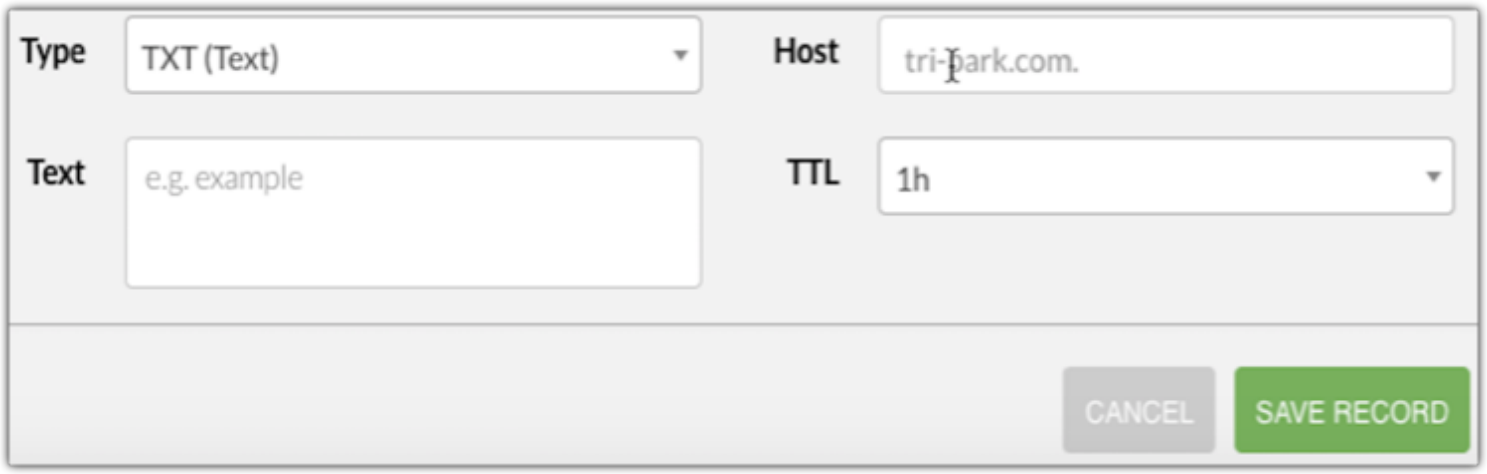
- EU region - include:eu.zcsend.net
- India - include:zcsend.in
- China - include:zcsend.net.cn

To add the DKIM TXT record for your domain, follow these steps:

1. Log in to your Eurodns account.
2. From the navigation toolbar, choose **Domain Names**.
3. Locate the domain you want to manage and click **Manage**.
4. Under the DNS Zone section, click **Manage Zone**.
5. Click the **New Record** button at the bottom of the page.
6. Enter the following details:
    - **Type**: Select **TXT(Text)**
    - **TXT**: Paste the DKIM TXT record displayed in the **SPF/DKIM Setup** screen of your Zoho Campaigns account.
    - **Host**: Enter the DKIM host name displayed in the **SPF/DKIM Setup** screen. (Example: 2232._domainkey)
    - **TTL**: Enter how long the server should take to cache the information.
7. Click **Save Record**.
8. Finally, click **Save Zone** to confirm.

Note:

- If your DNS has already mentioned the domain name, enter the domain key alone in the **Host Name** field.
- If your sub domain is mail.zylker.com, the domain key should be "2232._domainkey.mail"

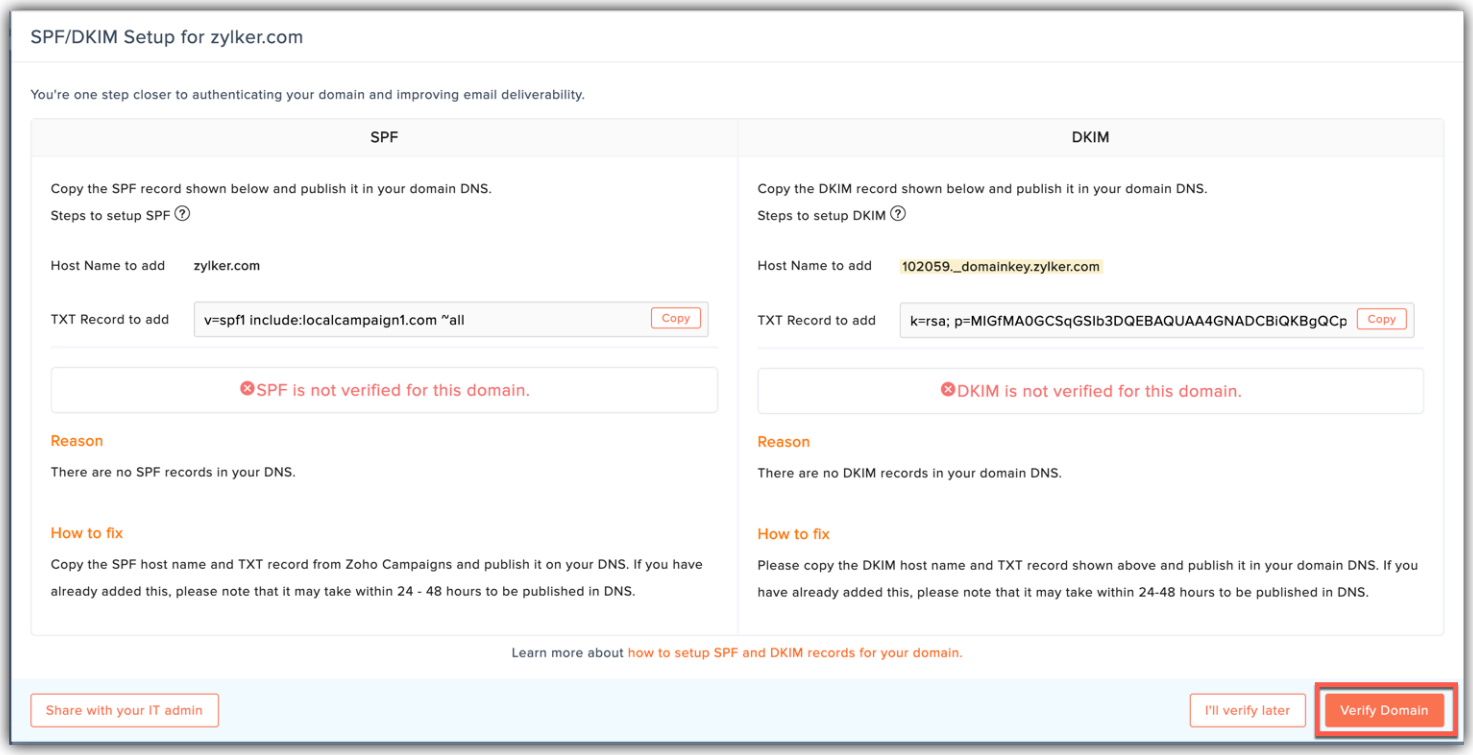


Note: Click here to learn more about managing your DNS record resource in your Eurodns account.

Verify the sender domain

After the SPF and DKIM records for your domain have been added to the DNS servers, follow these steps to verify your domain:

1. From the navigation toolbar, choose **Settings** and select **Domain Authentication**.
2. Click the **Setup** button on the far-right corner of your domain.
3. Click **Verify Domain**.
4. If the records are not published in the DNS, you can check the reason and how to fix it on the same screen.



Squarespace

To add the SPF TXT record for your domain, follow these steps:

1. Log in to your Squarespace account.
2. Open **Advanced DNS Settings** for the domain.
3. Scroll down to **Custom Records**.
4. In the **Record** field of a blank row, select **TXT** from the drop-down.
5. Enter "**@**" in the Host field.
6. Leave the Priority field blank.Paste the SPF TXT record displayed in the **SPF/DKIM Setup** screen.
7. Click **Add** to save the SPF record.

Example: v=spf1 include:zcsend.net include:sender.zohobooks.com~ all

Note: A sender domain can have only one SPF TXT record. We recommend not to add a new record if you already have one. If you have an existing SPF TXT record,

- Locate the record you added.
- To the existing record details, add "include:zcsend.net" after "**v=spf1**". (Example: v=spf1 include:zcsend.net include:spf.zylker.com ~all)
- Click **ADD** and then click **Save** to confirm.

If you are using Zoho Campaigns from the regions below, add the respective TXT value instead of include:zcsend.net.

- EU region - include:eu.zcsend.net
- India - include:zcsend.in
- China - include:zcsend.net.cn

To add the DKIM record for your domain, follow these steps:

1. Log in to your Squarespace account.
2. Open **Advanced DNS Settings** for the domain.
3. Scroll down to **Custom Records**.
4. In the **Record** field of a blank row, select **TXT** from the drop-down.
5. In the **Host** field, enter the DKIM host name displayed in the **SPF/DKIM Setup** screen. (Example: 2232._domainkey)
6. Leave the **Priority** field blank.
7. Copy the DKIM TXT record displayed in the **SPF/DKIM Setup** screen in your Zoho Campaigns account. Paste it in the Data field.
8. Click **Add** to save the DKIM record.

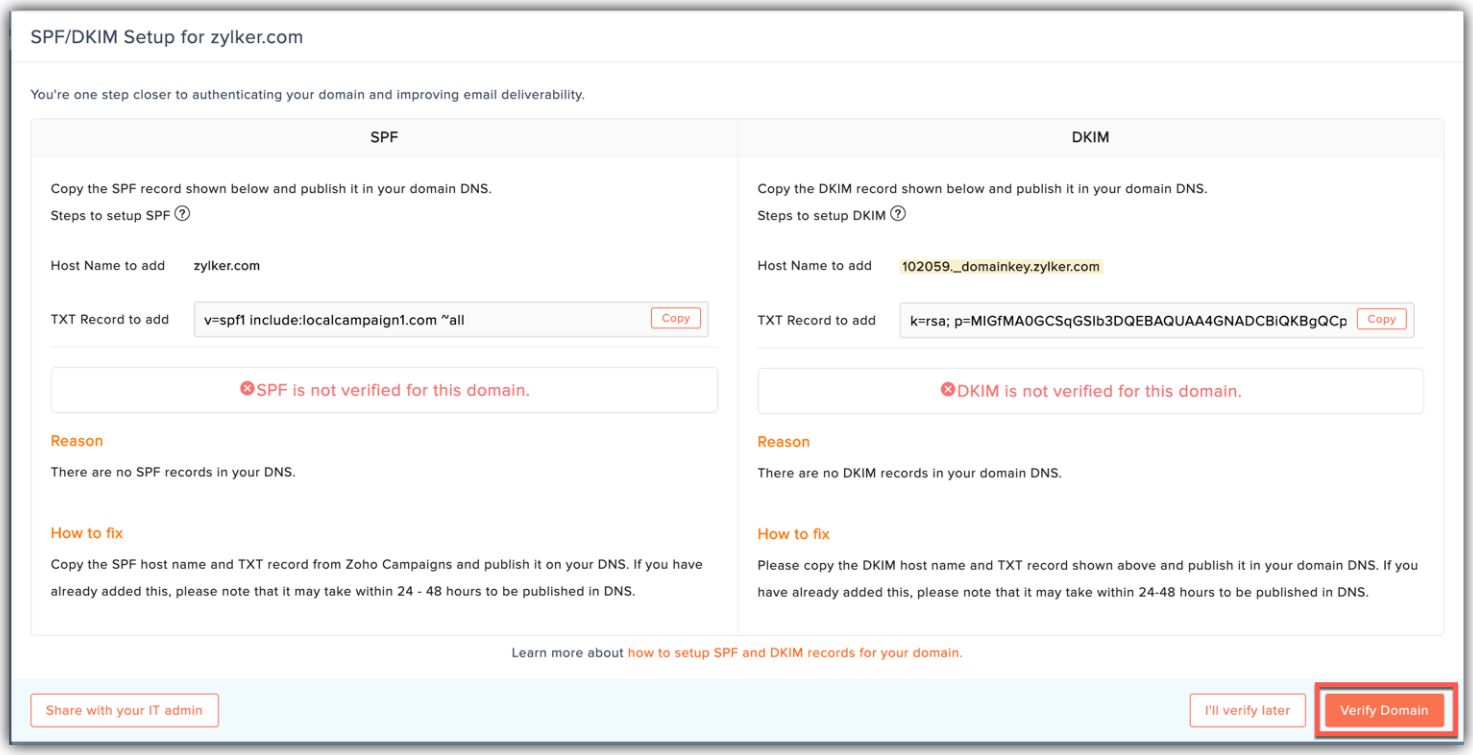
Note:

- If your DNS has already mentioned the domain name, enter the domain key alone in the Host Name field.
- If your sub domain is mail.zylker.com, the domain key should be "2232._domainkey.mail"
- Click here to learn more about managing your DNS record resource in your Squarespace account.

Verify the sender domain

After the SPF and DKIM records for your domain have been added to the DNS servers, follow these steps to verify your domain:

- From the navigation toolbar, choose **Settings** and select **Domain Authentication**.
- Click the **Setup** button on the far-right corner of your domain.
- Click **Verify Domain**.
- If the records are not published in the DNS, you can check the reason and how to fix it on the same screen.



eNom

To add the SPF TXT record for your domain, follow these steps:

1. Log in to your eNom account.
2. From the navigation toolbar, choose **Domains** and click **My Domains**.
3. Click **Add SRV or SPF record**.
4. Choose **Add a SPF Record** from the drop-down list.
5. Enter the following information:
    - **Host** Name: Enter "@".
    - **TXT value:** Paste the SPF TXT record displayed in the **SPF/DKIM Setup** screen.
    - **TTL**: Enter how long the server should take to cache the information.

Example: v=spf1 include:zcsend.net include:sender.zohobooks.com~ all

6. Click **Save**.

Note: A sender domain can have only one SPF TXT record. We recommend not to add a new record if you already have one. If you have an existing SPF TXT record,

1. Locate the record you added and click **Edit SPF Text**.
2. To the existing SPF Text String, add "include:zcsend.net" after "**v=spf1**". (Example: v=spf1 include:zcsend.net include:spf.zylker.com ~all)
3. Click **Save** to confirm.

If you are using Zoho Campaigns from the regions below, add the respective TXT value instead of "include:zcsend.net".

- EU region - include:eu.zcsend.net
- India - include:zcsend.in
- China - include:zcsend.net.cn

To add the DKIM TXT record for your domain, follow these steps:

1. Log in to your eNom account.
2. From the navigation toolbar, choose **Domains** and click **My Domains**.
3. Click **Add TXT** record.
4. Choose **Add DKIM Record** from the drop-down list.
5. Enter the following information:
    - **Host Name**: Enter the DKIM host name displayed in the **SPF/DKIM Setup** screen. (Example: 2232._domainkey)
    - **TXT value**: Paste the DKIM TXT record displayed in the **SPF/DKIM Setup** screen of your Zoho Campaigns account.
    - **TTL**: Enter how long the server should take to cache the information.
6. Click **Save.**

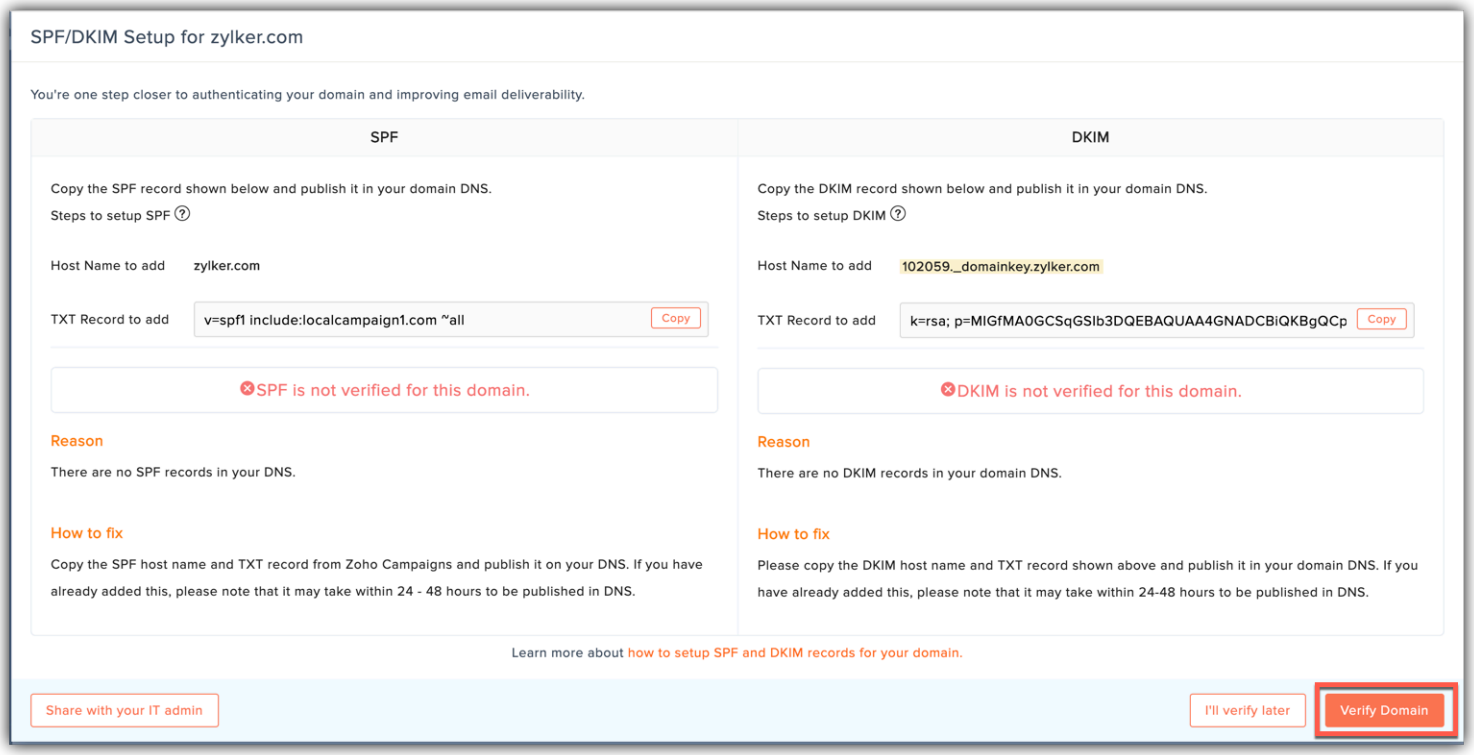
Note:

- If your DNS has already mentioned the domain name, enter the domain key alone in the **Host Name** field.
- If your sub domain is mail.zylker.com, the domain key should be "2232._domainkey.mail"

Verify the sender domain

After the SPF and DKIM records for your domain have been added to the DNS servers, follow these steps to verify your domain:

1. From the navigation toolbar, choose **Settings** and select **Domain Authentication**.
2. Click the **Setup** button on the far-right corner of your domain.
3. Click **Verify Domain**.
4. If the records are not published in the DNS, you can check the reason and how to fix it on the same screen.



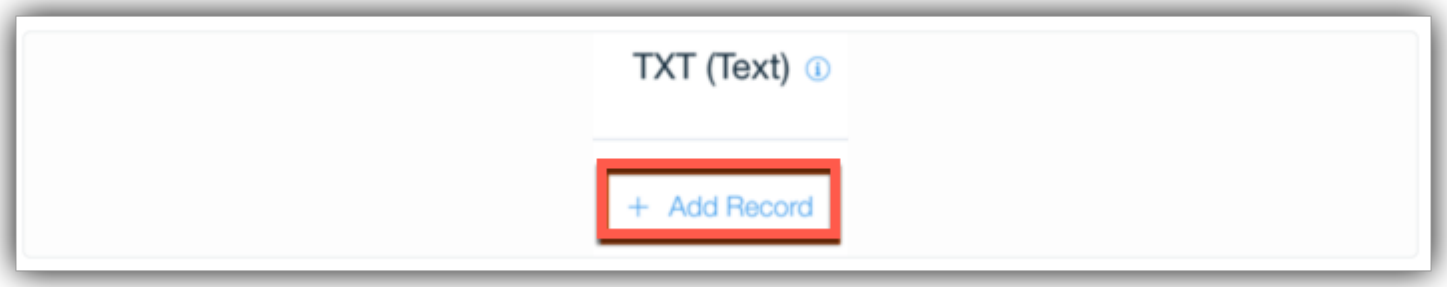
Note: Click here to learn more about managing your DNS record resource in your eNom account.

Wix

To add the SPF TXT record for your domain, follow these steps:

1. Log in to your Wix account
2. Navigate to the **Domains page**.
3. Click the **Show More** icon next to the relevant domain and select **Manage DNS Records**.

4. Click **+ Add Record** in the TXT (Text) section.



Enter the following information:

- **Host Name**: Enter "@".
- **SPF Value**: Paste the SPF TXT record displayed in the SPF/DKIM Setup screen.
- **TTL**: Enter how long the server should take to cache the information.

6. Click **Save.**

In the Card View, click **Manage** on the domain for which you are updating the SPF record.
Example: v=spf1 include:zcsend.net include:sender.zohobooks.com~ all

Note: A sender domain can have only one SPF TXT record. We recommend not to add a new record if you already have one. If you have an existing SPF TXT record,

- Under your domain name, select **Advanced** and click **Edit DNS**.
- To the existing SPF Value, add "include:zcsend.net" after "**v=spf1**". (Example: v=spf1 include:zcsend.net include:spf.zylker.com ~all)
- Click **Save DNS** to confirm.

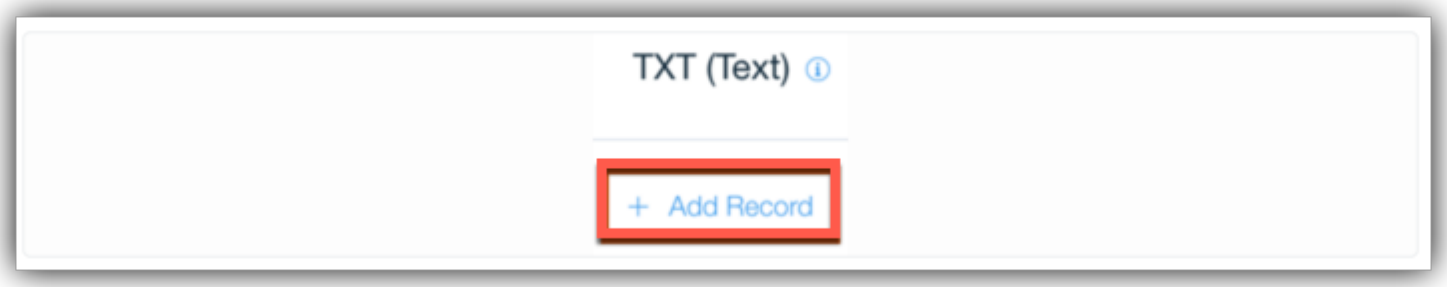
If you are using Zoho Campaigns from the regions below, add the respective TXT value instead of "include:zcsend.net".

- EU region - include:eu.zcsend.net
- India - include:zcsend.in
- China - include:zcsend.net.cn

To add the DKIM TXT record for your domain, follow these steps:

1. Log in to your Wix account.
2. Navigate to the **Domains** page.
3. Click the **Show More** icon next to the relevant domain and select **Manage DNS** records.

4. Scroll down to the TXT (Text) section and click **Add Record**.



5. Enter the following information:

- **Host Name**: Enter the DKIM host name displayed in the SPF/DKIM Setup screen. (Example: 2232._domainkey)
- **TXT Value**: Paste the DKIM TXT record displayed in the SPF/DKIM Setup screen of your Zoho Campaigns account.
- **TTL**: Enter how long the server should take to cache the information.

6. Click **Save**.

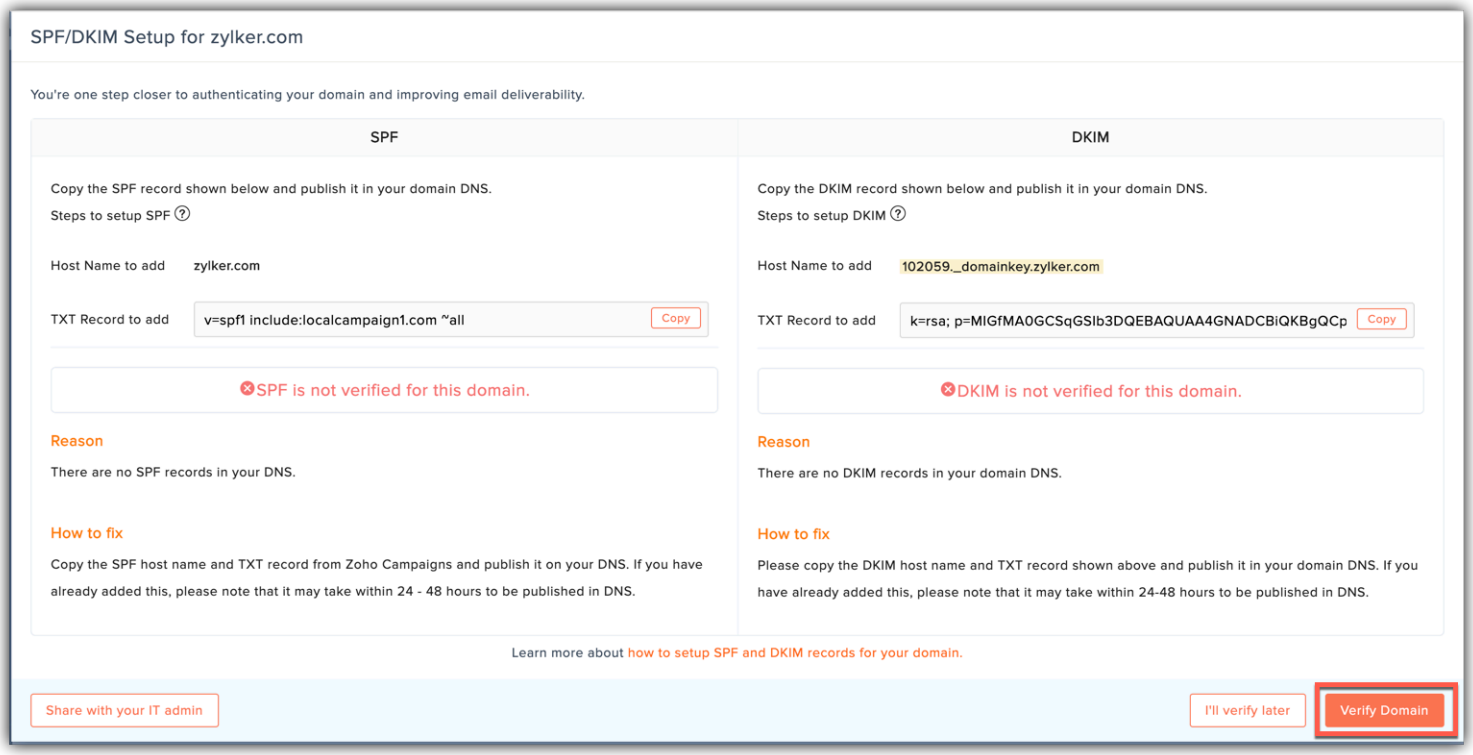
Note:

- If your DNS has already mentioned the domain name, enter the domain key alone in the Host Name field.
- If your sub domain is mail.zylker.com, the domain key should be "2232._domainkey.mail"
- Click here to learn more about managing your DNS record resource in your WIX account.

Verify the sender domain

After the SPF and DKIM records for your domain have been added to the DNS servers, follow these steps to verify your domain:

1. From the navigation toolbar, choose **Settings** and select **Domain Authentication**.
2. Click the **Setup** button on the far-right corner of your domain.
3. Click **Verify Domain**.
4. If the records are not published in the DNS, you can check the reason and how to fix it on the same screen.



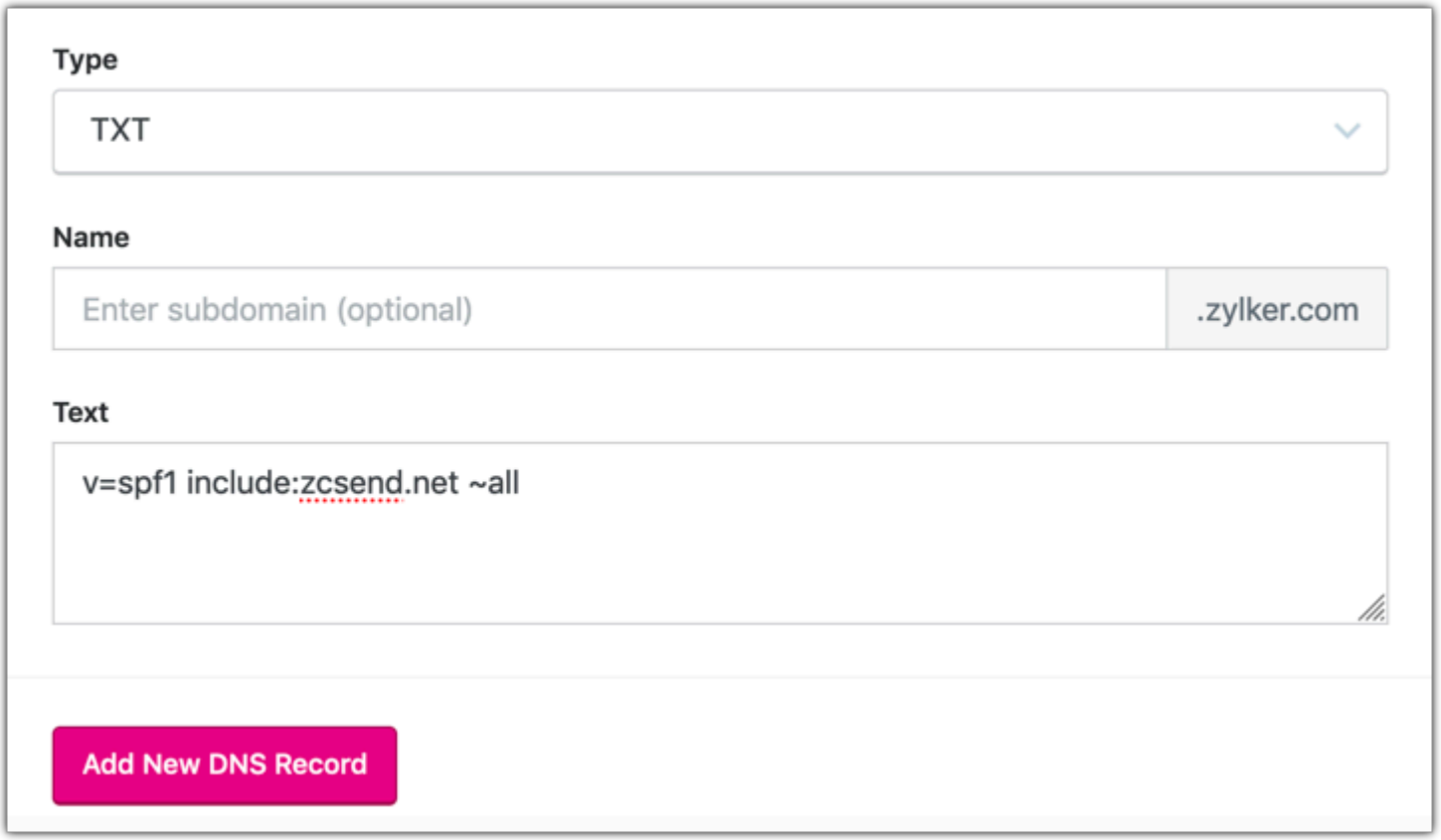
WordPress

To add the SPF record for your domain, follow these steps:

1. Log in to your WordPress account.
2. From the navigation toolbar, click **My Site**.
3. Under the Manage section, click **Domains**.
4. Click the domain for which you want to add the text record.
5. Scroll down and click the **Name Servers and DNS** link.
6. Click **DNS Records** to add new TXT records.
7. Enter the following information:
    - **Type**: Select TXT as type of record to add.
    - **Name**: Enter the domain name.
    - **Text**: Paste the SPF TXT record displayed in the **SPF/DKIM Setup** screen.

Example: v=spf1 include:zcsend.net include:sender.zohobooks.com~ all

8. Click **Add New DNS Record**.

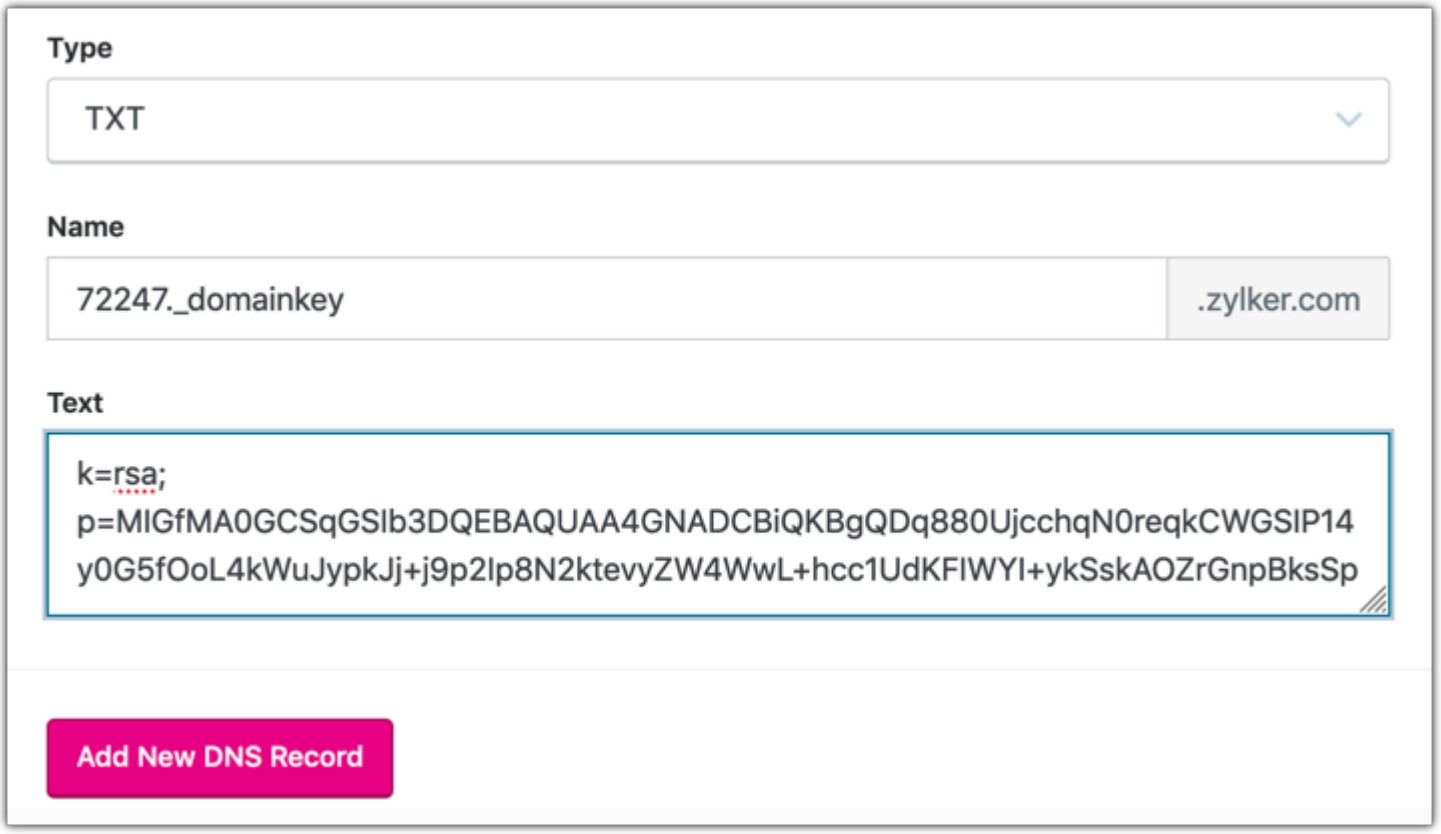


To add the DKIM TXT record for your domain, follow these steps:

1. Log in to your WordPress account.
2. From the navigation toolbar, click **My Site**.
3. Under the Manage section, click **Domains**.
4. Click the domain for which you want to add the text record.
5. Scroll down and click **Name Servers and DNS** link.
6. Click **DNS Records** to add new text records.
7. Enter the following information:
    - **Type**: Select TXT as type of record to add.
    - **Name**: Enter the DKIM host name displayed in the **SPF/DKIM Setup** screen. (Example: 2232._domainkey)
    - **Text**: Paste the DKIM TXT record displayed in the **SPF/DKIM Setup** screen of your Zoho Campaigns account.
8. Click **Add New DNS Record.**

Note:

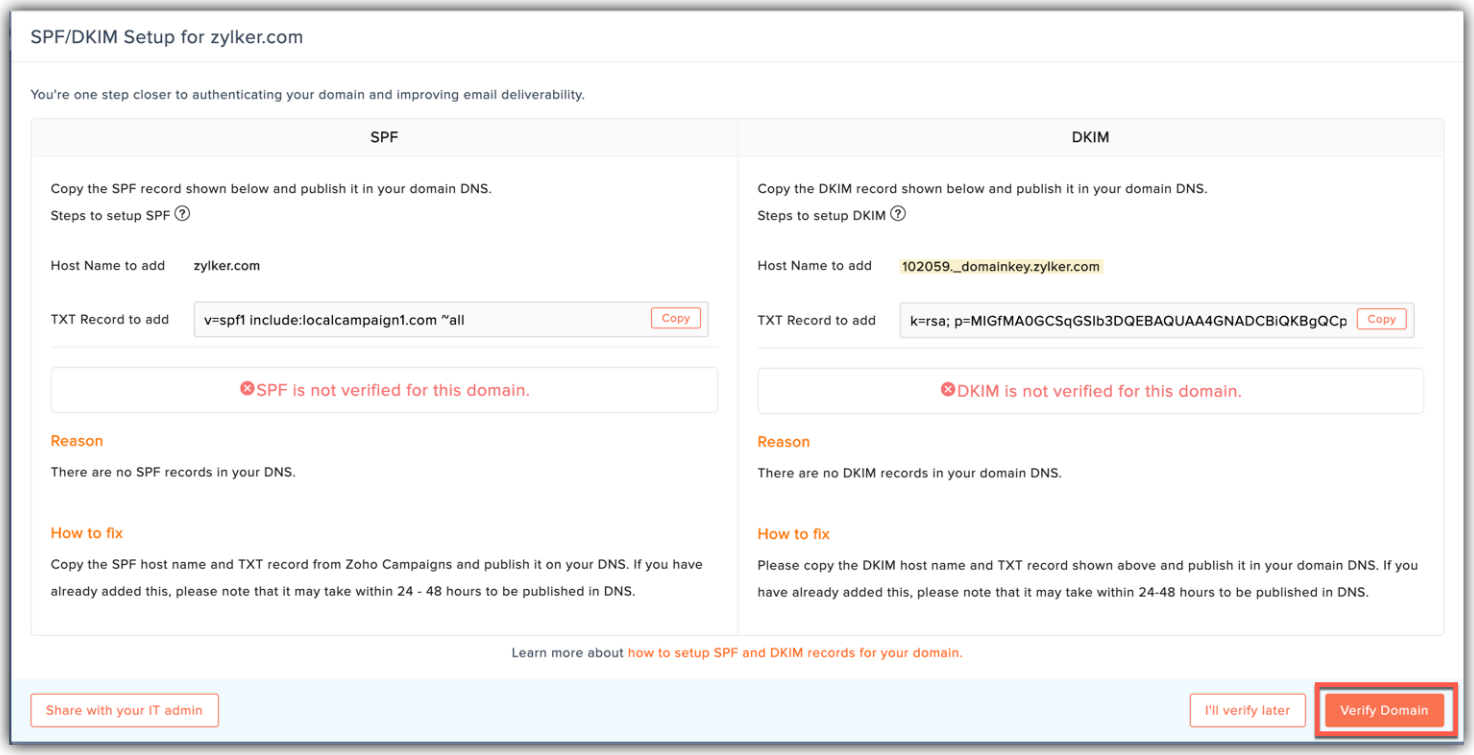
- If your DNS has already mentioned the domain name, enter the domain key alone in the **Host Name** field.
- If your sub domain is mail.zylker.com, the domain key should be "2232._domainkey.mail"



Verify the sender domain

After the SPF and DKIM records for your domain have been added to the DNS servers, follow these steps to verify your domain:

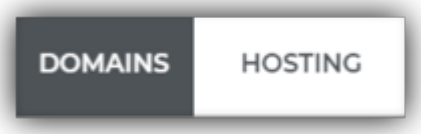
1. From the navigation toolbar, choose **Settings** and select **Domain Authentication**.
2. Click the **Setup** button on the far-right corner of your domain.
3. Click **Verify Domain**.
4. If the records are not published in the DNS, you can check the reason and how to fix it on the same screen.



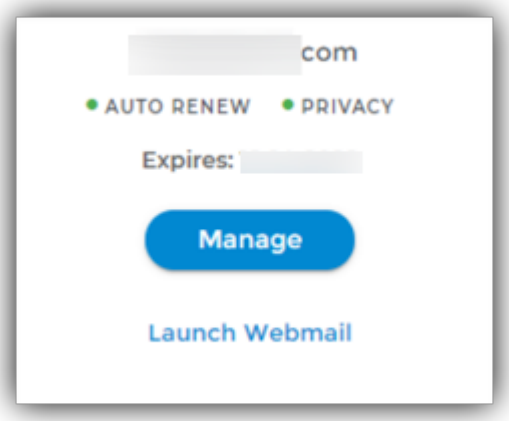
Ipage

To add the SPF record for your domain, follow these steps:

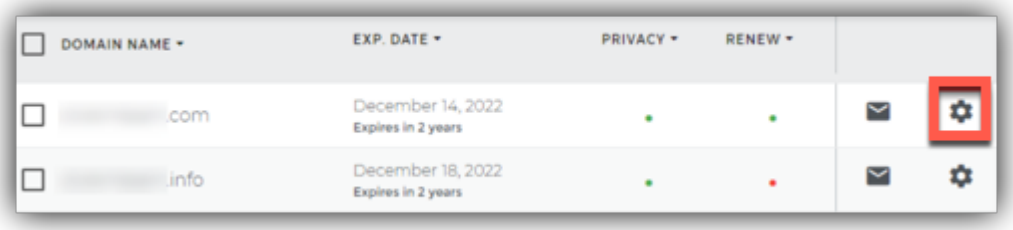
1. Log in to your Ipage account and go the **Domains** tab in the dashboard.



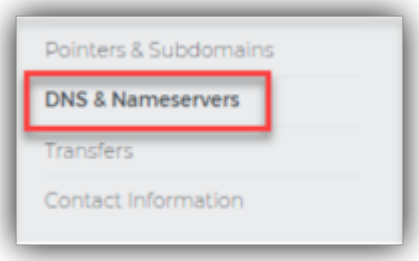
2. In the Card View, click **Manage** on the domain for which you are updating the SPF record.



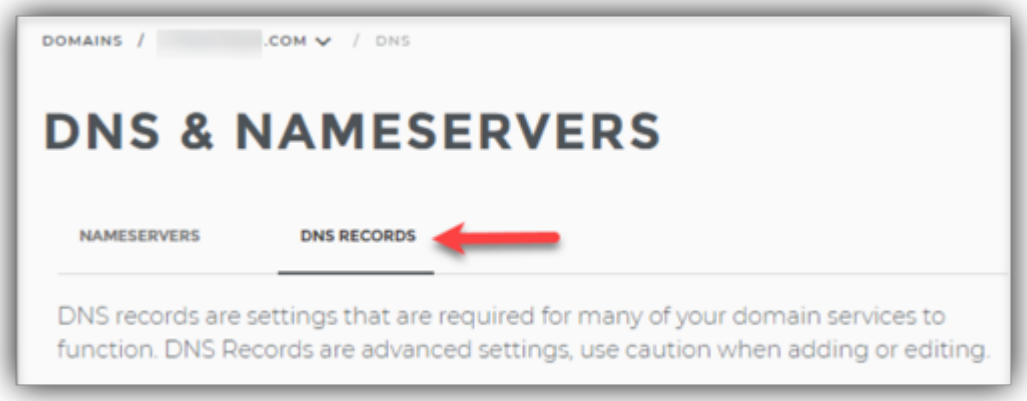
3. In the list view, click the **Settings** icon.



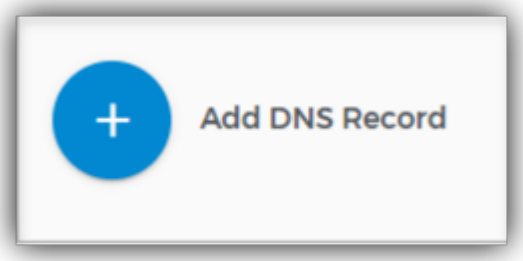
4. Click **DNS & Nameservers** in the left pane.



5. CLick **DNS Records** in the **DNS & NAMESERVERS** page.



6. Click **Add DNS Record** to add a new SPF record.



7. Enter the following information:

- **Name**: Enter "@".
- **TTL**: Enter how long the server should take to cache the information.
- **Type**: TXT
- **TXT Value**: Paste the SPF TXT record displayed in the SPF/DKIM Setup screen.

Example: v=spf1 include:zcsend.net include:sender.zohobooks.com~ all

8. Click **Add Record.**

Note: A sender domain can have only one SPF TXT record. We recommend not to add a new record if you already have one. If you have an existing SPF TXT record,

- Select the domain you want to edit.
- Under Action, select **Edit**.
- To the existing record details, add "include:zcsend.net" after "**v=spf1**". (Example: v=spf1 include:zcsend.net include:spf.zylker.com ~all)
- Click **ADD**.

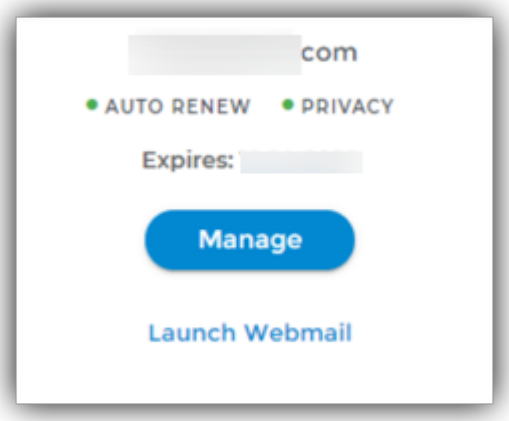
If you are using Zoho Campaigns from the regions below, add the respective TXT value instead of "include:zcsend.net".

- EU region - include:eu.zcsend.net
- India - include:zcsend.in
- China - include:zcsend.net.cn

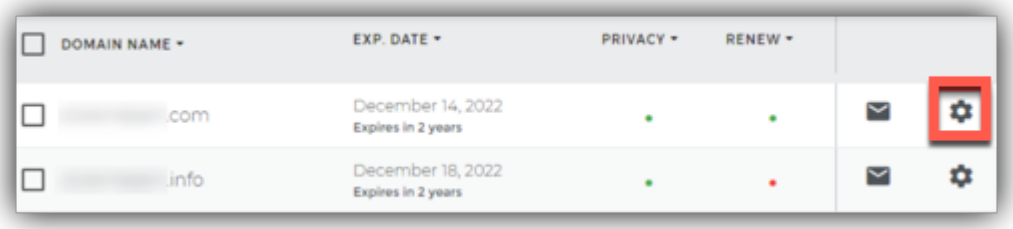
To add the DKIM record for your domain, follow these steps:

1. Log in to your Ipage account and go the **Domains** tab in the dashboard.

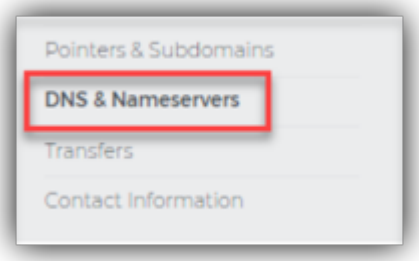
2. In the card view, click **Manage** on the domain for which you are updating the SPF record.



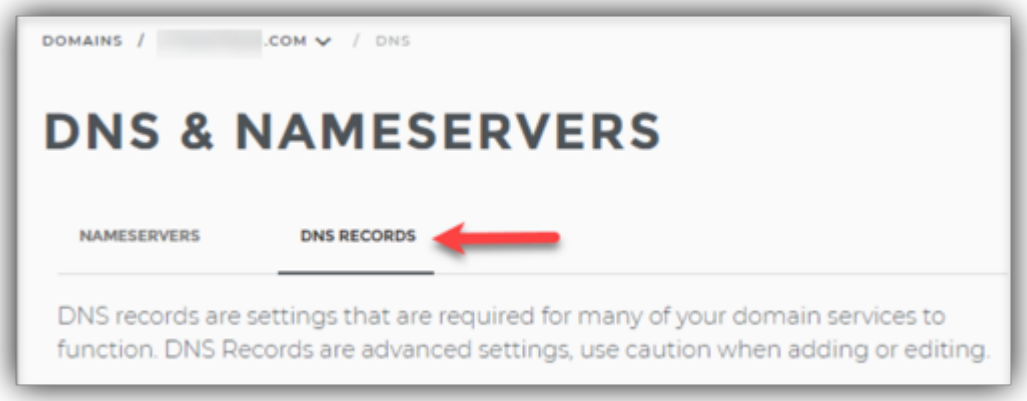
3. In the list view, click the **Settings** icon.



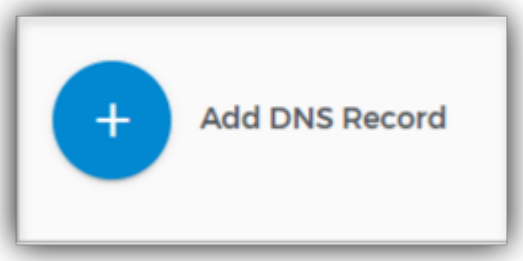
4. Click **DNS & Nameservers** in the left pane.



5. Click **DNS Records** on the **DNS & NAMESERVERS** page.



6. Click **Add DNS Record** to add a new SPF record.



7. Enter the following information:

- **Name**: Enter the DKIM host name displayed in the SPF/DKIM Setup screen. (Example: 2232._domainkey)
- **TTL**: Enter how long the server should take to cache the information.
- **Type**: TXT.
- **TXT Value**: Paste the DKIM TXT record displayed in the SPF/DKIM Setup screen of your Zoho Campaigns account.

8. Click **Add Record**.

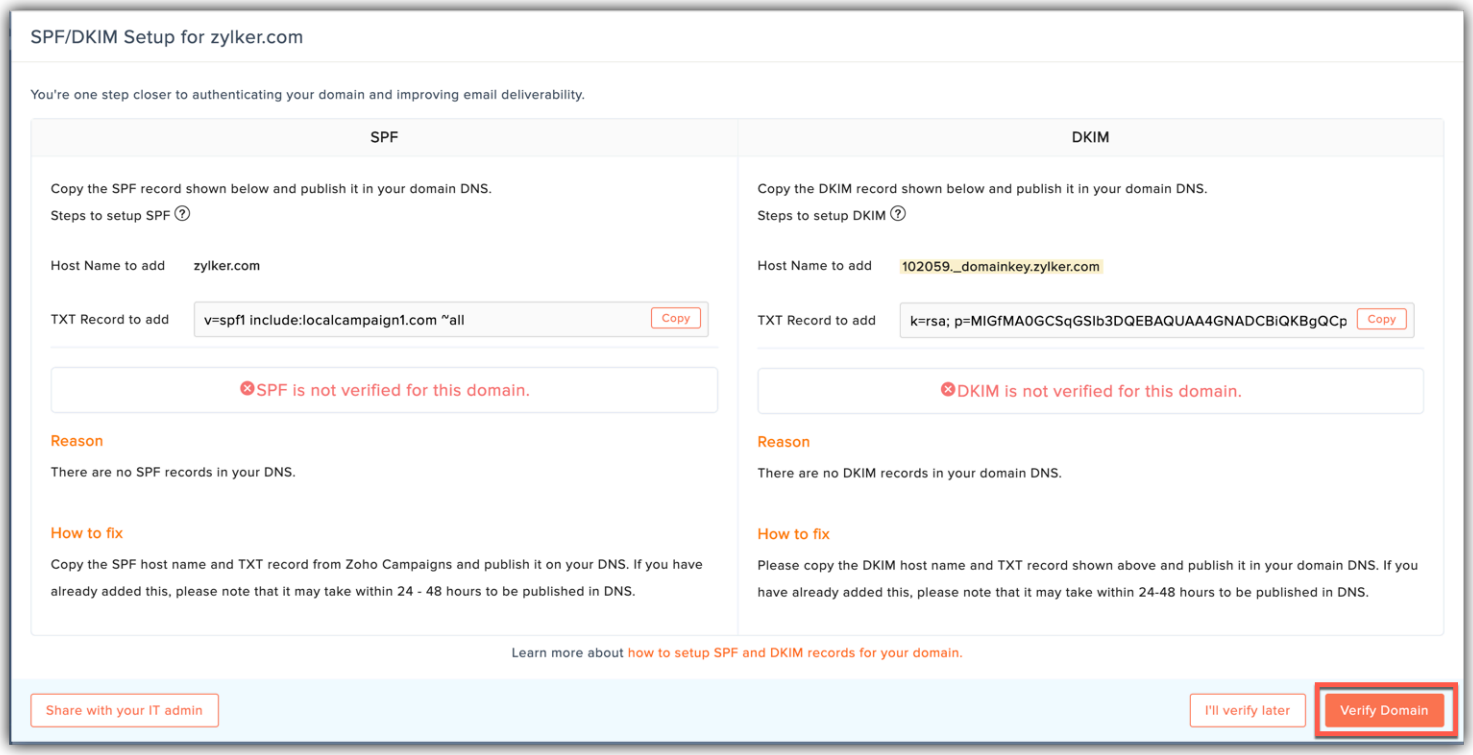
Note:

- If your DNS has already mentioned the domain name, enter the domain key alone in the **Host Name** field.
- If your sub domain is mail.zylker.com, the domain key should be "2232._domainkey.mail"

Verify the sender domain

After the SPF and DKIM records for your domain have been added to the DNS servers, follow these steps to verify your domain:

1. From the navigation toolbar, choose **Settings** and select **Domain Authentication**.
2. Click the **Setup** button on the far-right corner of your domain.
3. Click **Verify Domain**.
4. If the records are not published in the DNS, you can check the reason and how to fix it on the same screen.



HostMonster

To add the SPF record for your domain, follow these steps:

1. Log in to your HostMonster account.
2. Go to the **Domains** menu at the top and click the **Zone Editor** sub menu.
3. Select your domain from the drop-down.
4. Click **Add DNS Record** at the top of the zone editor.
5. Enter the following information:
    - **Name**: Enter "@".
    - **TTL**: Enter how long the server should take to cache the information.
    - **Type**: TXT
    - **TXT Value**: Paste the SPF TXT record displayed in the SPF/DKIM Setup screen.

Example: v=spf1 include:zcsend.net include:sender.zohobooks.com~ all

6. Click **Add Record**.

Note: A sender domain can have only one SPF TXT record. We recommend not to add a new record if you already have one. If you have an existing SPF TXT record,

- Select the domain you want to edit.
- Under Zone File Records, select the record to be edited and click **Edit**.
- To the existing record details, add "include:zcsend.net" after "**v=spf1**". (Example: v=spf1 include:zcsend.net include:spf.zylker.com ~all)
- Click **ADD**.

If you are using Zoho Campaigns from the regions below, add the respective TXT value instead of "include:zcsend.net".

- EU region - include:eu.zcsend.net
- India - include:zcsend.in
- China - include:zcsend.net.cn

To add DKIM record for your domain, follow these steps:

1. Log in to your HostMonster account.
2. Go to the **Domains** menu at the top and click the **Zone Editor** sub menu.
3. Select your domain from the drop-down.
4. Click **Add DNS Record** at the top of the zone editor.
5. Enter the following information:
    - **Name**: Enter the DKIM host name displayed in the **SPF/DKIM Setup** screen. (Example: 2232._domainkey)
    - **TTL**: Enter how long the server should take to cache the information.
    - **Type**: TXT.
    - **TXT Value**: Paste the DKIM TXT record displayed in the **SPF/DKIM Setup** screen of your Zoho Campaigns account
6. Click **Add Record**.

Note:

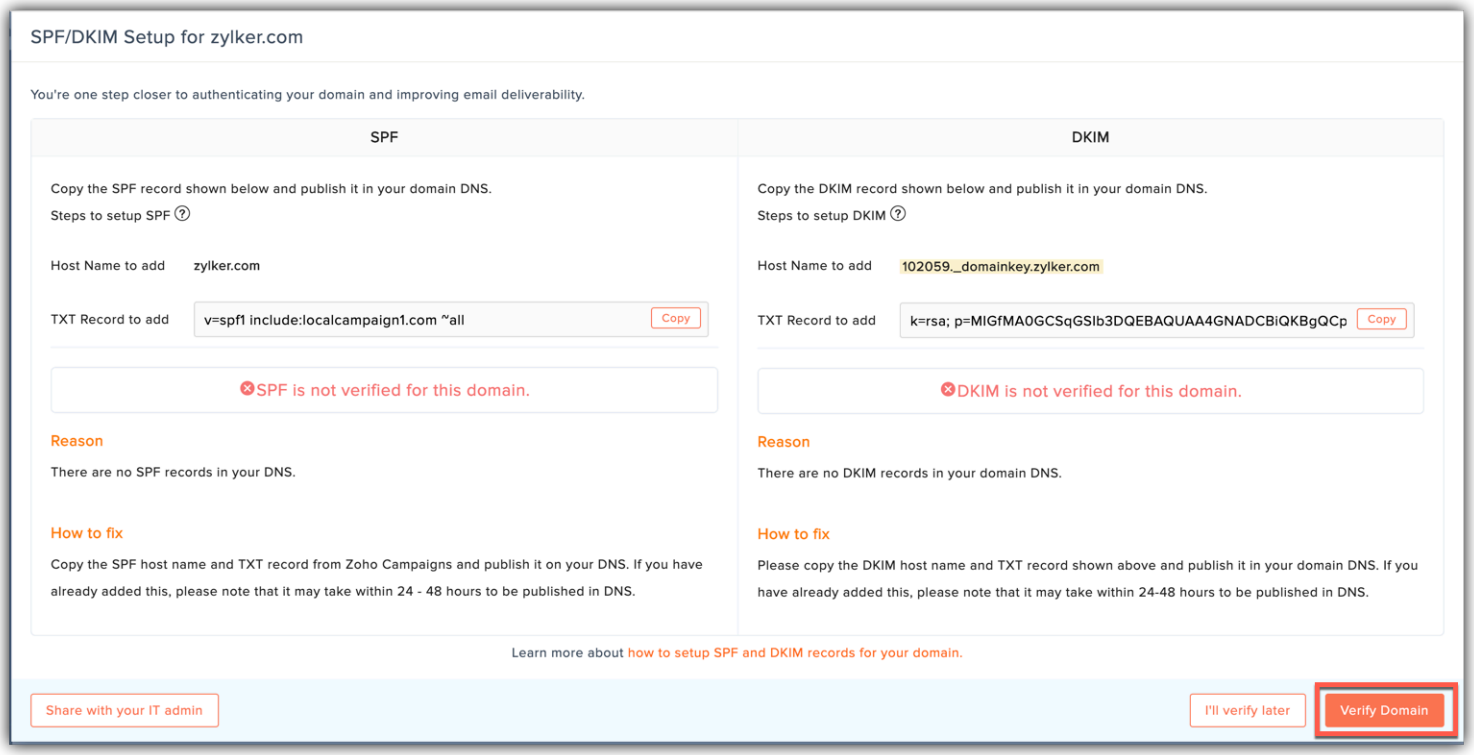
- If your DNS has already mentioned the domain name, enter the domain key alone in the Host Name field.
- If your sub domain is mail.zylker.com, the domain key should be "2232._domainkey.mail"

Verify the sender domain

After the SPF and DKIM records for your domain have been added to the DNS servers, follow these steps to verify your domain:

1. From the navigation toolbar, choose **Settings** and select **Domain Authentication**.
2. Click the **Setup** button on the far-right corner of your domain.
3. Click **Verify Domain**.

4. If the records are not published in the DNS, you can check the reason and how to fix it on the same screen.



Note: Click here to learn more about managing your DNS record resource in your HostMonster account.

JustHost

To add the SPF record for your domain, follow these steps:

1. Log in to your JustHost account.
2. Go to the **Domains** menu at the top and click the **Zone Editor** sub menu.
3. Select your domain from the drop-down.
4. Click **Add DNS** Record at the top of the zone editor.
5. Enter the following information:
    - **Name**: Enter the domain name.
    - **TTL**: Enter how long the server should take to cache the information.
    - **Type**: TXT.
    - **TXT Value**: Paste the SPF TXT record displayed in the SPF/DKIM Setup screen.

Example: v=spf1 include:zcsend.net include:sender.zohobooks.com~ all

6. Click **Add Record**.

Note: A sender domain can have only one SPF TXT record. We recommend not to add a new record if you already have one. If you have an existing SPF TXT record,

- Select the domain you want to edit.

- Under Zone File Records, select the record to be edited and click **Edit**.
- To the existing record details, add "include:zcsend.net" after "**v=spf1**". (Example: v=spf1 include:zcsend.net include:spf.zylker.com ~all)
- Click **ADD**.

If you are using Zoho Campaigns from the regions below, add the respective TXT value instead of "include:zcsend.net".

- EU region - include:eu.zcsend.net
- India - include:zcsend.in
- China - include:zcsend.net.cn

To add the DKIM record for your domain, follow these steps:

1. Log in to your JustHost account.
2. Go to the **Domains** menu at the top and click the **Zone Editor** sub menu.
3. Select your domain from the drop-down.
4. Click **Add DNS Record** at the top of the zone editor.
5. Enter the following information:
    - **Name**: Enter the DKIM host name displayed in the SPF/DKIM Setup screen.(Example: 2232._domainkey)
    - **TTL**: Enter how long the server should take to cache the information.
    - **Type**: TXT.
    - **TXT Value**: Paste the DKIM TXT record displayed in the SPF/DKIM Setup screen of your Zoho Campaigns account.
6. Click **Add Record.**

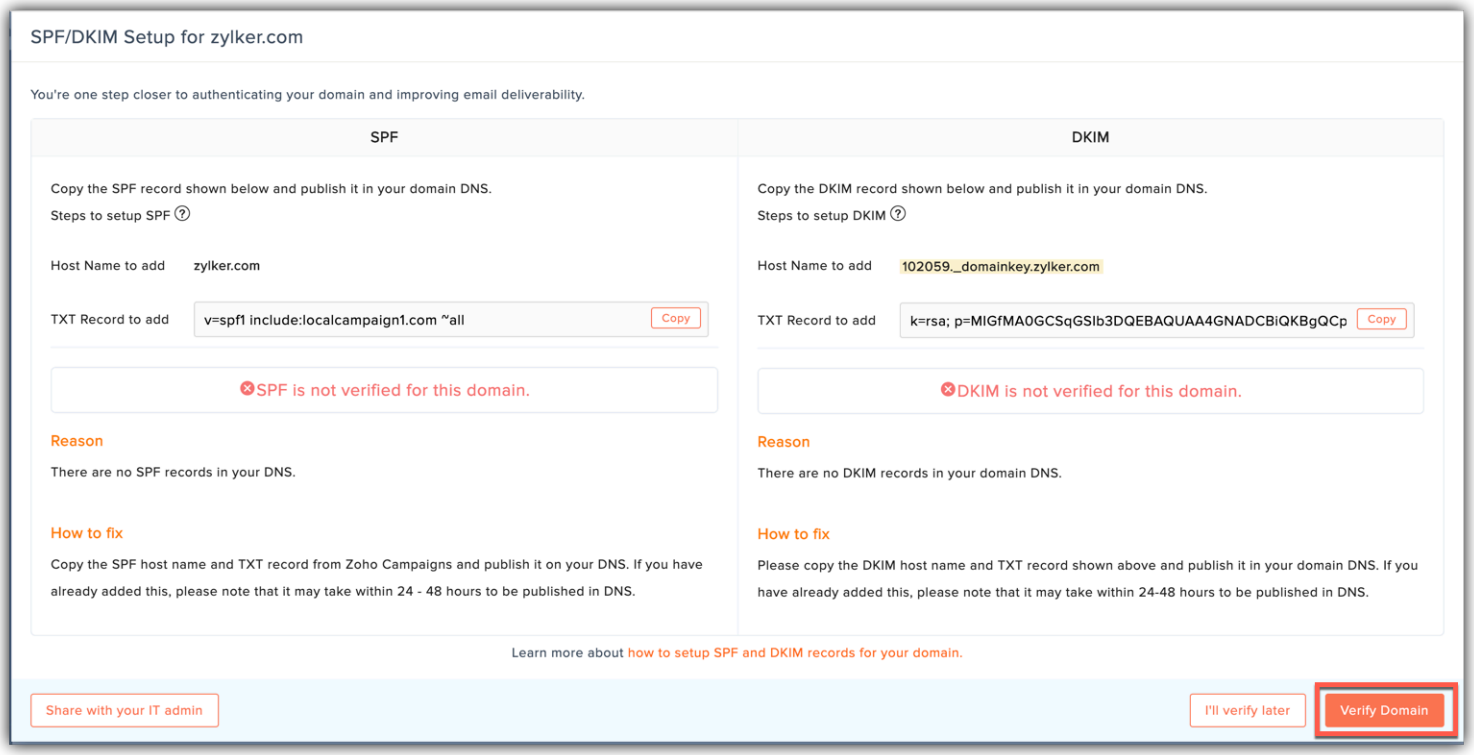
Note:

- If your DNS has already mentioned the domain name, enter the domain key alone in the Host Name field.
- If your sub domain is mail.zylker.com, the domain key should be "2232._domainkey.mail"

Verify the sender domain

After the SPF and DKIM records for your domain have been added to the DNS servers, follow these steps to verify your domain:

1. From the navigation toolbar, choose **Settings** and select **Domain Authentication**.
2. Click the **Setup** button on the far-right corner of your domain.
3. Click **Verify Domain**.
4. If the records are not published in the DNS, you can check the reason and how to fix it on the same screen.



Note: Click here to learn more about managing your DNS record resource in your JustHost account.

Cloudflare

To add the SPF record for your domain, follow these steps:

1. Log in to your Cloudflare account.
2. Click the appropriate Cloudflare account for the domain where you will add records
3. Click **DNS** app.
4. Click **Add record**.
5. Enter the following information:
    - **Type**: TXT.
    - **Name**: Enter "@".
    - **IPv4 address**: Paste the SPF TXT record displayed in the SPF/DKIM Setup screen.
    - **TTL**: Enter how long the server should take to cache the information
6. Click **Save**.

Example: v=spf1 include:zcsend.net include:sender.zohobooks.com~ all

Note: A sender domain can have only one SPF TXT record. We recommend not to add a new record if you already have one. If you have an existing SPF TXT record,

- Select the domain you want to edit.
- Click the value field of the record you want to edit.
- To the existing record details, add "include:zcsend.net" after "**v=spf1**". (Example: v=spf1 include:zcsend.net include:spf.zylker.com ~all)
- Click **Save**.

If you are using Zoho Campaigns from the regions below, add the respective TXT value instead of "include:zcsend.net".

- EU region - include:eu.zcsend.net
- India - include:zcsend.in
- China - include:zcsend.net.cn

To add the DKIM record for your domain, follow these steps:

1. Log in to your Cloudflare account.
2. Click the appropriate Cloudflare account for the domain where you will add records
3. Click **DNS** app.
4. Click **Add record**.
5. Enter the following information:
    - **Type**: TXT.
    - **Name**: Enter the DKIM host name displayed in the **SPF/DKIM Setup** screen. (Example: 2232._domainkey)
    - **IPv4 address**: Paste the DKIM TXT record displayed in the **SPF/DKIM Setup** screen of your Zoho Campaigns account.
    - **TTL**: Enter how long the server should take to cache the information.
6. Click **Save**.

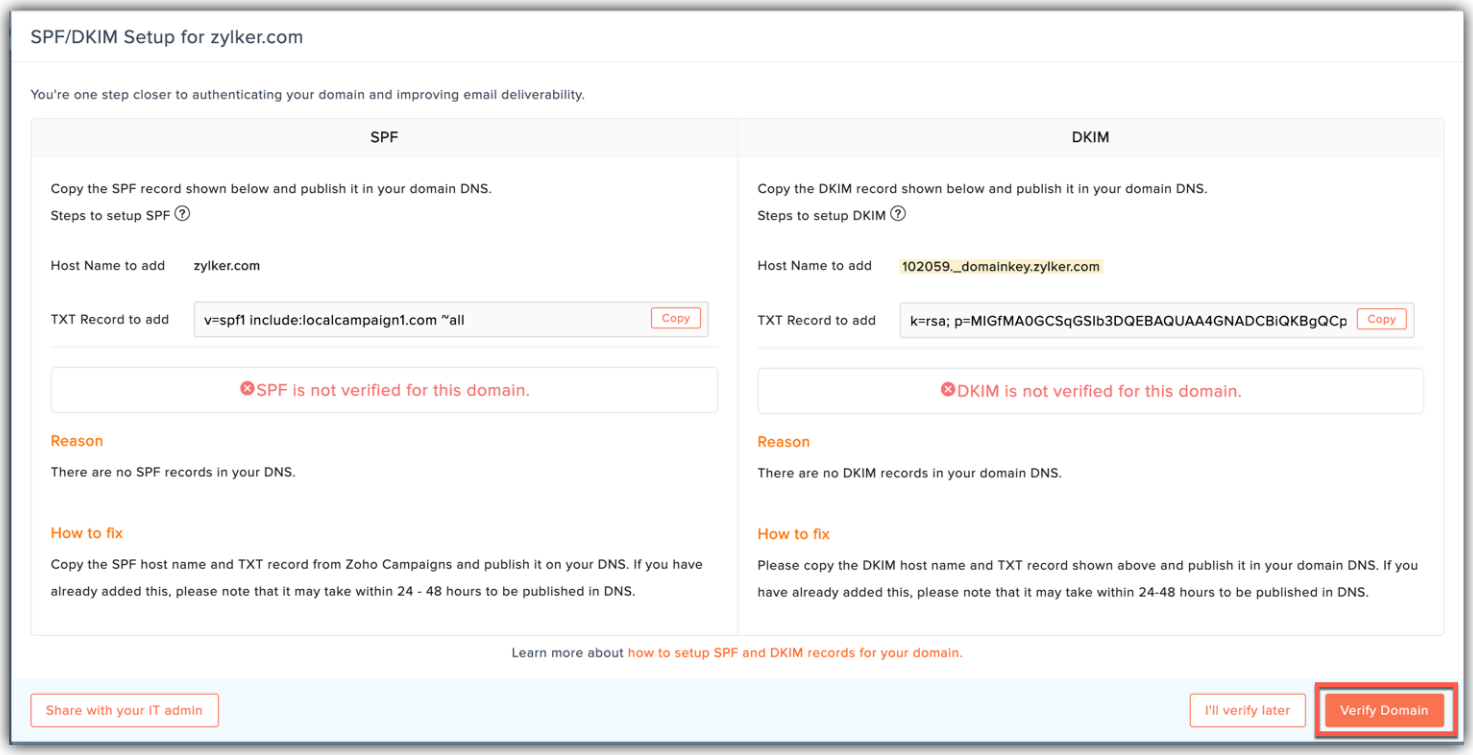
Note:

- If your DNS has already mentioned the domain name, enter the domain key alone in the **Host Name** field.
- If your sub domain is mail.zylker.com, the domain key should be "2232._domainkey.mail"

Verify the sender domain

After the SPF and DKIM records for your domain have been added to the DNS servers, follow these steps to verify your domain:

1. From the navigation toolbar, choose **Settings** and select **Domain Authentication**.
2. Click the Setup button on the far-right corner of your domain.
3. Click **Verify Domain**.
4. If the records are not published in the DNS, you can check the reason and how to fix it on the same screen.



Public Domains

SPF and DKIM records cannot be setup for public domains. This is because you can only own a mailbox using a public domain to send and receive emails but you cannot be the owner of the domain. Only the owners of domains

have the privilege to setup TXT records. The various public domains are gmail, yahoo, aol, hotmail, msn, live, comcast, roadrunner, etc.

Related Topics

Domain Authentication DomainKeys Identification Mail / DomainKeys Sender Policy Framework / Sender ID